IN THE UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF NEW YORK

J.R., by and through his parents, DAVID REID and CORINNE REID, and DAVID REID and CORINNE REID, Individually

Civil Action No. 11-CV-0843 GLS/TWD

Plaintiffs,

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ADVANCED BIONICS, LLC, ADVANCED BIONICS CORPORATION, DOES 1-10 (intending to represent the Manufacturer(s) of the feedthru component for The Clarion S-Series C1.2 cochlear implant Bearing serial number 10062),

Defendants.

PLAINTIFFS' FIRST AMENDED COMPLAINT

Plaintiffs J.R., by and through his parents, David Reid and Corinne Reid, and David Reid Corinne Reid individually (collectively "the Reid family") bring this action pursuant to California Corporation, and Advanced Bionics, LLC, a Delaware Limited Liability Company, applicable statutory and common law against Defendants Advanced Bionics Corporation, and say for their Complaint as follows:

SUMMARY OF THE ACTION

On or about March 23, 2009, in the City of Syracuse, Onondaga County, New York, J.R. suffered from total bilateral deafness and was forced to undergo a lengthy and risky open-head surgery as a result of the failure of two Advanced Bionics HiRes 90k medical devices (individually, the "Device") recalled by their manufacturer, Advanced Bionics, because they

were, therefore, not in compliance with applicable federal law, including federal device manufacturing a manufacturing defect in a component supplied by AstroSeal, Inc., and requirements contained

- Defendants violated the basic principal of biomedical engineering that moisture is Advanced Bionics sold cochlear implants, medical devices used to provide a sense of sound to persons with profound Advanced Bionics' specification for moisture content was 0.5%, yet Water entered J.R.'s Advanced Bionics' HiRes90k implants through a leak in AstroSeal manufactured components, causing device failure and requiring explantation surgery and other related damages. J.R.'s failed devices contained moisture far in excess of the limit. to be avoided in electronic devices implanted in the human body. hearing loss, that leaked.
- The HiRes90k Devices placed in J.R.'s head were designed, manufactured, and sold in violation of federal law and in violation of Advanced Bionics' federally-approved device The devices contained a latent defect not disclosed to the Food and Drug Administration ("FDA"), were adulterated, breached Advanced Bionics' express and implied Defendants negligent in the design, manufacture and labeling of the Device and the AstroSeal component meant to provide a hermetic (waterproof) seal. Defendants knew that their devices were failing at an alarming and unacceptable rate as a result of moisture intrusion, had been cited produce defective devices knowing full well that it had not solved the moisture problems with its by the FDA for violating federal manufacturing regulations, and yet Defendants continued to product. By October 2004 at the latest, Defendants knew the HiRes 90K was leaking at the feedwarranties, and were defective and unreasonably dangerous for their intended use. thru yet did not advise clinicians or patients of the defect. specifications.

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The FDA filed an administrative enforcement action against Advanced Bionics and key employees for selling devices of the exact same type given to J.R. because those devices were not FDA approved for sale in the United States and were manufactured in violation of Advanced Bionics settled this FDA action, paying \$1.1 million on behalf of the company and \$75,000 on behalf of then-CEO Jeffrey Greiner, individually. federal law.

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Defendants are liable to the Reid family for all consequential damages incurred as Defendants are liable for J.R.'s pain, suffering, temporary and Defendants are liable for any The Reid family demands a trial by jury. permanent hearing loss, revision surgeries and punitive damages. all other damages sustained by the Reid family. a result of injuries to J.R.

PARTIES

- J.R. is a minor resident of Onondaga County, New York. Plaintiffs David Reid and Corinne Reid are adult residents of Onondaga County, New York. 6
- Defendant ADVANCED BIONICS CORPORATION is a California Corporation with its principal place of business at 28515 Westinghouse Place, Valencia, CA 91355. ~
- Corporation and is a corporate successor to prior entities using the name "Advanced Bionics" for purposes relevant to this Complaint subject to all liabilities relative to this Complaint Advanced Bionics, LLC, has done and continues to do business as Advanced Bionics attributable to a prior entity known as Advanced Bionics Corporation, a Delaware Corporation Liability Company with its principal place of business at 12740 San Fernando Road, Sylmar, CA 91342. and was present and doing business in the City of Syracuse, Onondaga County, New York. Limited a Delaware LLC, is Defendant ADVANCED BIONICS,
- α successor in interest to entities engaged in the business of researching, developing, formulating, testing, manufacturing, producing, distributing, marketing, promoting, packaging and selling or were At all relevant times, Defendants were engaged in the business of, hearing implant devices for use by individuals with hearing loss, including J.R.

VENUE

Plaintiffs are residents of the State of New York, and the Defendants are foreign corporations, The Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1332(a). with their principal places of business outside of the State of New York. 10.

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- The amount in controversy in this matter exceeds \$75,000.00, exclusive of interest and costs.
- Defendants regularly solicit and engage in business and other persistent courses of conduct and છ derive substantial revenues from goods used and consumed in New York and/or for services 1391(a) and S Venue is proper in this jurisdiction pursuant to 28 U.S.C. rendered in New York, 12.
- Defendants derive substantial revenue in New York from interstate commerce. 13.
- and purchased ţ, and/or prescribed provided consumed by Plaintiffs in the State of New York. were Devices Defendants' 4.
- Defendants supplied, shipped, and delivered cochlear implant devices to the State of New York; solicited and serviced accounts in the State of New York, and contracted to supply cochlear implant devices in the State of New York, including for implantation in J.R. 15.
- $_{
 m o}$ Defendants knew their cochlear implants would end up in the State of New York and, if defective, would cause serious injury to the cochlear implant recipients in the State New York, and they knew of J.R. 16.
- Defendant Advanced Bionics' listing of clinics and distributors include the York ENT Consultants in Syracuse, New York; Children's Hospital/Morgan Stanley Children's following State of New York sites: Auditory Oral School of NY in Brooklyn, New York' Bassett Healthcare in Cooperstown, New York; Buffalo ENT Specialists in Buffalo, New York; Speech Center in Buffalo, New York; Capital Region Ear Institute in Slingerlands, New York; Capital Region Otolaryngology in Albany, New York; Central New Hospital, New York Presbyterian Hospital in New York, New York; Columbia University Medical Center in New York, New York; ENT and Allergy Associates in New York, New York' Montefiore Medical Center in Bronx, New York; Mount Sinai Medical Center in New York, New York; New York Eye and Ear Infirmary Cochlear Implant Center in New York, New York; New York Institute of Technology in Old Wesbury, New York; North Shore Medical Group Mount Sinai School of Medicine in Huntington, New York; Northern Westchester Hospital ઝ Buffalo Hearing

Center The Balance Center in Mt. Kisco, New York; NYU Cochlear Implant Center in New York, New York; Rochester Institute of Technology/NTID in Rochester, New York; State New University of NY at Stonybrook in East Setauket, New York; SUNY Downstate Medical Center in Brooklyn, New York; University ENT of Northeastern New York in Albany, New York; University Hospital at Syracuse in Syracuse, New York; University of Rochester/Strong Health Audiology in Rochester, New York; VA Medical Center - New York City in New York, New York; and Westchester Medical Center WIHD/Speech and Hearing Center in Valhalla, York,

- continuing provided and Defendant Advanced Bionics sponsored, funded, or organized audiologists manufacturer's representatives at these seminars in the State of New York. and pathologists speech-language for seminars education
- clinicians in the state of New York, that was in turn provided to Plaintiffs and relied upon in the and Defendants provided sales literature to medical facilities, audiology clinics, and Plaintiffs after J.R.'s devices failed, and shipped a replacement cochlear implant to New York to contact with provided technical warranty support directly to Plaintiffs, initiated direct e-mail and telephone Plaintiffs' decision to purchase the HiRes 90k cochlear implants, replace J.R.'s defective unit.
- Defendants sponsored, funded, or organized live seminars for consumers and provided manufacturer's representatives at these seminars in the State of New York. 20.
- health advocacy division named the Bionic Ear Association ("BEA"), with local Chapters Defendants created, sponsored, subsidized, funded and/or advertised a hearing located in Western New York and New York City.
- The "BEA" is prominently listed on www.advancedbionics.com, which provides "BEA" information such as internet links, a listing of "BEA" Chapters nationwide, cochlear implant testimonials, an online community for cochlear implant recipients and their families and those considering a cochlear implant, solicitation of "BEA" mentors, a "BEA" events calendar,

online chat capabilities, and a listing of "BEA" Regional Managers, including a Northeast Regional Manager that services the State of New York.

- The New York "BEA" Chapters held regular events in the State of New York, on such events www.advancedbionics.com and in flyers showing the Advanced Bionics logo and copyright. and parties and advertised or otherwise listed picnics, meetings, such
- Upon information and belief, the "BEA" was created and promoted by Defendant Advanced Bionics in an effort to convince or persuade individuals, including the Reid family, to purchase cochlear implants.
- retailing and selling its HiRes 90k cochlear implants, dangerous and defective medical devices, Defendants committed tortious acts within New York by marketing, distributing, to the Reid family, which proximately caused J.R.'s injuries.
- of Defendant Advanced Bionics employs a Northeast Regional Manager, a Northeast Territory Sales Manager, Sales Associates, and Manufacturer's Representatives, all of whom sale and personally conduct business in the State of New York, including the delivery products designed by Advanced Bionics.
- Defendants conducted regular clinical trials in the State of New York, including at the Columbia University Medical Center and the New York University Medical Center in New York, New York.
- Defendants expected or reasonably should have expected that their tortious acts would have consequences in New York.
- Jurisdiction is proper. Defendants regularly solicit and engage in business and consumed in New York and/or for services rendered in New York. This action is directly related from goods other persistent courses of conduct and derive substantial revenues to Defendants' business activities in New York. 29.
- damages occurred in Onondaga County, including the implantation of the defective devices, the Venue is proper as a substantial part of the conduct giving rise to Plaintiffs' 30.

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subsequent failure of the devices, and removal surgery including hospitalization resulting from same.

- Each Defendant is individually, as well as jointly and severally, liable to the Reid family for damages 31.
- The limitations on liability set forth in CPLR § 1601 do not apply by reason of one or more of the exemptions set forth in CPLR §1602, including subsections 2, 7, and 11. 32.

GENERAL ALLEGATIONS

Cochlear implants are prosthetic hearing devices.

- A cochlear implant is a Class III medical prosthesis designed to enable profoundly deaf persons to "hear" by directly stimulating auditory nerves leading to the brain by means of an electrode array strategically positioned in the cochlea of the inner ear. 33.
- Unlike hearing aids, cochlear implants do not amplify sound; instead, a miniature Such signals are transmitted by wireless electromagnetic conduction to an implantable computer/sound processor, worn outside the body, selectively processes sound into cochlear stimulator (ICS) that is surgically implanted in the patient's body 34. signals.
- The ICS receives these coded signals and interprets them using its sophisticated microelectronic architecture to send specialized patterns of electrical current to the electrodes electrical currents in the form of electrical stimulation pulses to the surrounding hearing nerve Nerve fibers then send this information to the brain for central receptors based on scientific knowledge that different parts of the cochlear are sensitive to inserted inside of the cochlea. Multiple electrodes along the length of the electrode array processing, interpretation, and perception as sound different sound frequencies. 35.
- procedure called a mastoidectomy, in which an incision is cut and an indent is drilled into the Once the implant is attached, the electrode array is inserted in the delicate coiled cochlea of the inner ear by making a hole called a cochleonstomy Cochlear implant surgery requires general anesthesia and often involves skull to allow the attachment of the implant. 36.

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and inserting the electrode array and pushing it through as gently as possible to avoid trauma to the inner surfaces. Post-surgery vertigo and nausea are common. Paralysis of the facial nerves is and damage to The patient also has risks of anesthesia including but not limited to death. a risk of surgery, as is tinnitus, bleeding, cerebrospinal fluid leak, damage to taste, the vestibular system.

- After surgery, initial programming of the external processor is not done until the incision has healed, which typically takes two to five weeks. At such initial stimulation and programming, the individual electrodes are programmed at appropriate threshold and amplitude levels based on the patient's response to stimulation which is then used to create an electrode Once all of the electrodes are mapped, the processor is turned on and the cochlear appointments throughout the first year with the external processor eventually being programmed at later implant patient can "hear." This programming process continues to be fine-tuned with multiple maps for different auditory environments. 37.
- cochlear implant demands a long rehabilitation period in which the cochlear implant recipient's In normal hearing, the cochlea is stimulated by hundreds of thousands of hair The stimulation of the cochlea through implanted electrodes is very different. Thus brain must learn how to decode and recognize sound. 38.
- initial they The perception of sound by cochlear implant users is very different from normal what Cochlear implant patients who have lost their hearing often describe the Ç "whistles" that had no relation remembered as sound and felt that they would never be able to comprehend. and as hearing tiny "buzzes" stimulation hearing.
- learn to decode sound. Over time, some cochlear implant recipients learn to distinguish sounds Gradually through aural rehabilitation and listening experience, the brain may enough so that they can talk on the telephone through the cochlear implant or listen to TV without closed-captioning. 40. well
- amplitude As a result, rather than starting off by "hearing" at the comprehension level where the When a defective cochlear implant is replaced, the electrode array may not be reand implanted in the same position in the cochlea, leading to different threshold settings.

defective implant failed, a cochlear implant patient may have to go through a second aural rehabilitation before the replacement implant functions at the same level as the first implant did.

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- surgery, different electrode positioning, or other causes, a cochlear implant patient may not There is no guarantee that a replacement cochlear implant will ever function at the In some cases, due to cochlea scarring or nerve damage from explant function as well with the replacement implant. same level as the first. 42.
- Thus a different cochlear implant Different cochlear implant manufacturers use different sound strategies. à defective implant is replaced with a new device manufacturer, an entire new sound system needs to be learned. when
- Bilateral implantation, in which cochlear implants are surgically implanted in The reasoning is that bilateral sound assures that sound is processed through both sides of the brain, which enables the brain to mature and to learn to process bilateral information during a period where maximum both ears, is increasingly becoming a desirable option for young children. brain plasticity and linguistic development occurs. 4.

Moisture causes failure to cochlear implants.

- Moisture is a well-known cause of failure of electronic circuits. 45.
- other processes that damage and growth, Moisture causes corrosion, dendrite electronic circuits and cause them to fail. 46.
- Implantable medical devices, such as cochlear implants, are exposed to more moisture than most electronic devices because the human body is a very wet and salty (saline) environment 47.
- 8. The human body is more than fifty percent (50%) water.
- To function reliably electronic circuits inside cochlear implants should be clean, dry, and free of moisture. 49.
- Cochlear implants should remain dry and free of moisture vapor in excess of 0.5% to prevent harm to patients. 50.

- It is critical that a cochlear implant not allow moisture in, or any toxic compound 51. out.
- The failure of a cochlear implant requires surgery to remove and replace the failed 52. implant.
- permanent loss of hearing, facial paralysis, bleeding, infection and other complications including Revision surgery risks include damage to the cochlea, cerebro-spinal fluid leak, risk of death 53.
- ಡ A revision surgery to explant and replace a cochlear implant can cause harm to 54. patient.
- the was during device after the .⊑ sealed afterwards (including peen cochlear implant may have point some ä Щ. ಡ Moisture inside leaked implanted in a patient), or both. process, manufacturing 55.
- 56. There is no other way moisture can enter a device.
- A variety of techniques exist to determine the effectiveness of a seal (whether the ⋖ seal is water proof or hermetic) of microelectronic devices with designed internal cavities. designed internal cavity is the void space inside the device. 57.
- A variety of techniques exist to determine the moisture content (for example, the percentage of water vapor) within sealed microelectronic devices with designed internal cavities.
- an analytical technique used primarily for hermeticity quality assurance and failure analysis purposes. In RGA, the test device is placed in The RGA a sealed chamber and punctured. The interior gases are sucked out and analyzed. reveal, for example, the percentage of water vapor within a sealed medical device. gas analysis ("RGA") is Residual
- The RGA and other techniques to evaluate the hermeticity of a device may Such techniques can also be used to determine if a device was properly assembled in the first place. provide data to determine if, and why, a device leaked. 60.
- At all relevant times Advanced Bionics knew that federal law required its medical devices to be water proof, hermetically sealed, and without excessive moisture content.

Device failure can occur in a cochlear implant when the percentage of moisture vapor in a device is greater than 0.5% 62.

III. Advanced Bionics' HiResolution Cochlear Implant.

- was Advanced Bionics manufactured and sold a cochlear implant system referred to as the "HiResolution Bionic Ear System." The HiResolution system was marketed as an improved Cochlear Implant." version of Advanced Bionics' former "CLARION Multi-Strategy marketed as the HiRes90k. 63.
- The implant component of the system was the implantable cochlear stimulator (the "ICS") 64.
- housing containing an electronic circuit, an electrode (an insulated wire) that goes into and a "can," a sealed titanium metal stimulates the cochlea, and an antenna to receive signals from the external processor. The ICS consisted of, among with other parts, 65.
- assembly. The feed-thru is designed to keep moisture from entering the implant and connects the The ICS included a feed-thru (also referred to as a feed through or feedthru) electronic circuit inside the implant to the electrode through a water and gas proof fitting. 66.
- Advanced Bionics has used two different feed-thru suppliers on its HiRes90k cochlear implant device: Pacific Aerospace & Electronics, Inc. ("PA&E") and AstroSeal.
- Both suppliers were to provide interchangeable feed-thru assemblies meeting the same high standard of functionality and Advanced Bionics' specifications, including that the feed-thru provide a water proof and hermetic seal during the implant's anticipated 10-year life span.
- Advanced Bionics added AstroSeal as a feed-thru supplier without receiving approval from FDA 69.

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IV. Federal Regulations

- One method of removing a class III medical device from the market is a recall. A manufacturer should recall a product when that product is suspected of inflicting patient harm. 70.
- or correction of a marketed product that the Food and Drug Administration considers to be in violation of the laws 21 it administers and against which the agency would initiate legal action, e.g., seizure." Under federal regulations, a "[r]ecall means a firm's removal Part 7.3(g)
- its A device is deemed to be "adulterated" if, among other things, it fails to meet regulations for facilities, or controls used conformity with federal or if the methods, manufacture, packing, storage, or installation are not in pursuant to 21 U.S.C. § 351 and 21 C.F.R. Part 820.1(c) performance standards, established
- device is deemed to be misbranded if, among other things, its labeling is false or misleading in any particular way, or if it is dangerous to health when used in the manner prescribed, recommended or suggested in the labeling thereof. See 21 U.S.C. § 352.
- including FDA regulations relating to records and reports, in order to prohibit introduction of medical devices that are adulterated or misbranded, and to assure the safety and effectiveness of regulations, FDA comply with applicable Advanced Bionics is required to its medical devices. 74.
- Adverse events associated with a medical device must be reported to FDA within Such reports must contain obtained by analysis, testing, or other evaluation of the device, and any information in the 30 days after the manufacturer becomes aware that a device may have caused or contributed to death or serious injury, or that a device has malfunctioned and would be likely to cause or all information reasonably known to the manufacturer, including any information that can be an 21 SeeIn addition, manufacturers are responsible for conducting event. investigation of each adverse event, and must evaluate the cause of the adverse contribute to death or serious injury if the malfunction was to recur. manufacturer's possession. C.F.R. Part 803.50.

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- Manufacturers of medical devices must also describe in every individual adverse event report whether remedial action was taken in regard to the adverse event, and whether the remedial action was reported to the FDA as a removal or correction of the device. Part 803.52
- an that a medical device reportable event necessitates remedial action to prevent an unreasonable Medical device reportable events require the Manufacturers must report to the FDA in five business days after becoming aware prevent 2 analysis that necessitates remedial action unreasonable risk of substantial harm to public health. See 21 C.F.R. Part 803.53 risk of substantial harm to the public health. conduct a trend t c manufacturer 77.
- to the Device manufacturers must report promptly to the FDA any device corrections regulations require submission of a written report within ten working days of any correction or removal of a The written information reported and the corrective or removal actions taken, and any illness or injuries that are subject to the correction or removal, and provide a copy of all communications regarding the device initiated by the manufacturer to reduce a risk to health posed by the device, or to remedy Manufacturers must also indicate the total number of devices manufactured or distributed which have occurred with use of the device, including reference to any device report numbers. submission must contain, among other things, a description of the event giving rise FDA a violation of federal law caused by the device that may present a risk to health. and removals, and maintain records of device corrections and removals. correction or removal. See 21 C.F.R. Part 806.10. 78.
- Manufacturing ("CGMPs") require compliance with the following quality system regulations: Current Good federal regulations, Pursuant to 79.
- Manufacturers must meet design-control requirements, including without limitation, conducting design verification and validation to ensure that devices conform to defined use needs and intended uses;

- all specified that establish purchasing controls to ensure 2 conform components and parts Manufacturers must products, requirements; purchased Ċ,
- and manufacturing in. standards quality meet must Manufacturers production; ပ
- Manufacturers must establish and maintain procedures for implementing corrective actions and preventive actions; ġ.
- Manufacturers must investigate the cause of nonconforming product and take corrective action to prevent recurrence; ல்
- and all complaints Manufacturers are required to review and evaluate determine whether an investigation is necessary; 4
- where techniques statistical nse necessary to evaluate product performance. 2 also required are Manufacturers ác

See generally 21 C.F.R. Part 820.

- requirements, including quality requirements, related to its intended long-term use in the human a supplier of feed-thru assemblies on the basis of its ability to meet specified device The CGMPs required that Advanced Bionics sufficiently evaluate and 21 C.F.R. Part 820.50(a). AstroSeal as body.
- validate all cochlear implant 21 or simulated use conditions. CGMPs required that Defendants adequately actual testing production lots under devices by 820.30(g)
- The CGMPs required Defendants to investigate the cause of moisture in its investigate and clinical complaints from patients reporting erratic or non-functioning implants. to take corrective action to prevent reoccurrences and cochlear implants
- As stated above, a manufacturer's failure to comply with CGMPs applicable to 21 351(h); S U.S.C. 2 under the FDCA, device renders the device adulterated 83.

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- 820.1(c). Each introduction of an adulterated device into interstate commerce is a violation of the FDCA. 21 U.S.C. § 331(a).
- controls used for, its manufacture, packing, storage, and installation are not in conformity with device is deemed adulterated if the methods used in, and the facilities and Each introduction of an adulterated device into interstate commerce is 21 U.S.C. § 331(a) violation of federal law. CGMP requirements.

V. Pre-Market Approval (PMA) Process.

- Approval device, including "[t]he use of a different facility or establishment to manufacture" the device, "[c]hanges in the performance or design specifications, circuits, components, ingredients, principle of operation, or physical layout of the device." 21 C.F.R. Part 814.39(a)(3) and (6). Application ("PMA") supplements for changes that may affect the safety or effectiveness of submit Pre-Market Such supplements are referred to as "180-day PMA supplements." 5 regulations require manufacturers 85.
- Any change in specifications of the materials used in manufacture requires a 180day PMA supplement.
- A manufacturer may make a change to a device without filing a PMA supplement only if the change does not affect the device's safety or effectiveness and the change is reported to FDA in post-approval periodic reports. 21 C.F.R. Part 814.39(b),
- A feed-thru can affect the safety and/or effectiveness of a cochlear implant. 88.
- Adair) The former Director of Regulatory Affairs of Advanced Bionics (Kay effectiveness of safety or deposition that a feedthru can affect the a testified in 89.
- A device lacking necessary PMA approval (including approval of supplements) is deemed adulterated. 21 U.S.C. § 351(f)(1)(B) 90.
- when unanticipated adverse effects increases in the incidence of anticipated adverse effects, or device submitted þe supplement **PMA** ಚ that require regulations Federal

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- Advanced Bionics first received PMA approval to manufacture cochlear implants The HiRes 90k was not approved as a separate Class III device, but was approved in the Thirtieth PMA supplement submitted by Advanced Bionics on July 7, 2003. adults in 1996.
- 8 The July 2003 PMA listed as a "Conditions of Approval" that before Advanced supplement for review and approval by the FDA. This requirement in the July 2003 PMA it would submit U.S.C. 21 SeeBionics made any changes affecting the safety or effectiveness of a device, same. was in accordance with FDA rules and regulations stating the 360e(d)(6)(A)(i); 21 C.F.R. Part 814.39(a)
- supplements for four separate testing, manufacturing process, and design changes as violations of Defendants were well aware of the PMA Supplement requirement. Not only was this requirement listed in all of Advanced Bionics' previously approved PMAs, but in 2001, the FDA had issued a List of Inspectional Observations ("Form FDA-483") related to an on-site inspection of Advanced Bionics' Sylmar, California facility related to hermeticity failure in an earlier model. In this FDA Form 483, the FDA listed Advanced Bionic's failure to file PMA regulations.
- As part of the July 2003 HiRes 90k PMA, the FDA approved of the design of the As already alleged above, the feed-thru is the component that conducts electrical signals from the internal ICS of the HiRes 90k implant which was housed in a hermetically sealed (i.e. moistureproof and airtight) titanium case attached to a critical component called the feed-thru assembly. hermetically (waterproof) sealed part of the ICS to the electrode array.
- performs the critical task of connecting the internal electronic circuit board to the implanted The feed-thru, as a critical component to the Advanced Bionics' HiRes 90k, electrodes through a series of pins which form the electrical path to the electrode array 96.
- moisture from entering the implant by creating a hermetically (i.e.) water-proof and moisture Equally important, the feed-thru assembly is designed to prevent internal body

- prevent water **\$** sealed" "hermetically ğ would device 90k that the HiRes intrusion;
- atm/s that the HiRes 90k device would have a leak rate of less than 1×10^{-9} ccof helium;
- at the time of manufacture that the HiRes 90k device be 100% tested hermeticity; ပ
- that the HiRes 90k device would contain no more than 0.500% (5,000 ppm) moisture; and Ġ.
- gas mixture, an inert devices be sealed with that the HiRes 90k and Clarion 1.2 25% helium and 75% argon. ø;
- During the PMA approval process, Advanced Bionics submitted design data and as the supplier of the critical feeddocuments relating only to the use of PA&E a/k/a Vendor A 98.
- After receiving the July 2003 PMA approval for the HiRes 90k based on only as a supplier of the HiRes PA&E data, Advanced Bionic began using AstroSeal a/k/a Vendor B 90k feed-thru

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- The specifications of the AstroSeal feed-thru differed from the PA&E in at least nine ways, including but not limited to:
- the composition of AstroSeal's glass seal was different, resulting different rate of thermal expansion in the glass; ಡ

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- there was a different mechanical configuration to support the ceramic bead of the AstroSeal feed-thru; ف.
- c. AstroSeal's feed-thru had a shorter glass seal;

- the glass for the AstroSeal feed-thru was fired through a vacuum bake for a different length of time and at a different temperature than was approved in the July 2003 PMA; and \vec{c}
- e. the thickness of the oxide layer was different.
- Keith McLain, the Head of Quality at Advanced Bionics, wrote a report that outlined differences in the PA&E (vendor A) and AstroSeal (vendor B) feed-thru. 101.
- and effectiveness of the HiRes 90k, yet Advanced Bionics neither filed a 180-Day PMA Supplement AstroSeal was The change in using AstroSeal as a feed-thru supplier affected the safety nor a 30-Day Notice under 21 U.S.C. § 360e(d)(6)(A)(i); 21 C.F.R. Part 814.39. mentioned in any post approval periodic report under 21 C.F.R. Part 814.39(b)
- feed-thru supplier, Advanced Bionics became aware of excess moisture in HiRes 90k implants implanted in the human body after such implants were returned to Advanced Bionics Within six months from the time that Advanced Bionics started using AstroSeal after being removed from patients' bodies either for medical reasons (such as implant rejection, infection, or other medical complications) or because of device failure.
- This awareness occurred, in part, because the FDA required that Advanced Bionics perform specific testing, including hermeticity tests, on returned devices to understand the reason for device failure and to improve device reliability 104.
- For those still functioning devices removed for medical reasons that showed elevated moisture levels, Advanced Bionics did not report to the FDA that the moisture exceeded the FDA limit. Nor did Advanced Bionics do any further analysis on these knowledge that moisture could be expected to damage the sophisticated internal electronic circuitry of its HiRes 90K devices. Advanced Bionics amended Failure Analysis Reports to devices to determine where the moisture was coming from, despite Advanced Bionics' remove language that devices with high moisture failed a hermeticity test.
- Nor did a 30-Day Notice informing the FDA of its use of AstroSeal as a feed-thru assembly supplier. Advanced Bionics still did not file a 180-Day PMA Supplement or

Advanced Bionics inform the FDA of its use of AstroSeal as a feedthru assembly supplier in any post-approval periodic report filed under 21 C.F.R. §814.39(b).

VI. Device Reporting.

- malfunctioned and would be likely to cause or contribute to serious injury if the malfunction was including any information that can be obtained by analysis, testing, or other evaluation of the responsible for conducting an investigation of each adverse event, and must evaluate the cause of associated with a medical device to the FDA within 30 days after the manufacturer becomes Such reports must contain all information reasonably known to the manufacturer, In addition, manufacturers are Pursuant to federal regulations, manufacturers must report adverse that or aware that a device may have caused or contributed to serious injury, any information in the manufacturer's possession. the adverse event. 21 C.F.R. Part 803.50. and 107. to recur. device,
- Pursuant to federal regulations, Advanced Bionics must also describe in every individual adverse event report whether remedial action was taken in regard to the adverse event, as a removal or correction of the whether the remedial action was reported to the FDA device. 21 C.F.R. Part 803.52. and
- Pursuant to federal regulations, manufacturers must report to the FDA within five 21 C.F.R. Part (5) business days after becoming aware that an MDR reportable event necessitates remedial 803.53. An MDR reportable event is, among other things, an event that makes a manufacturer Ö aware that a device marketed by the manufacturer has malfunctioned or may have caused action to prevent an unreasonable risk of substantial harm to the public health. contributed to a death or serious injury. 21 C.F.R. Part 803.3
- Similarly, device manufacturers must report promptly to the FDA any device regulations require submission of a written report within ten working days of any correction or removal of a device initiated by the manufacturer to reduce a risk to health posed by the device, corrections and removals, and maintain records of device corrections and removals. 110.

The written submission must contain, among other things, a description of the event giving rise occurred with use of the device, including reference to any device report all or to remedy a violation of federal law caused by the device that may present a risk to health. illness Manufacturers must also indicate the total number of devices manufactured $_{
m of}$ coby any and which are subject to the correction or removal, and provide and the corrective or removal actions taken, communications regarding the correction or removal. 21 C.F.R. Part 806.10. to the information reported distributed numbers.

- Advanced Bionics must submit an "Adverse Reaction Report" or "Device Defect Report" within 10 days after Advanced Bionic receives or has knowledge of information concerning any "adverse reaction, side effect, injury, toxicity, or sensitivity reaction that is attributable to the device" and (a) has been addressed by the device's labeling or (b) has been addressed by the device's labeling, Upon information and belief, pursuant to its approved PMA, but is occurring with unexpected severity or frequency.
- Advanced Bionics must submit an "Adverse Reaction Report" or "Device Defect Report" pursuant to 21 C.F.R. Part 814.82(a)(9) within 10 days after Advanced Bionic receives with has knowledge of information concerning any "adverse reaction, side effect, injury, toxicity, or sensitivity reaction that is attributable to the device" and (a) has not been addressed by the occurring :S but device's labeling or (b) has been addressed by the device's labeling, unexpected severity or frequency.
- Advanced Bionics' failure to meet the above-referenced federal requirements applicable to medical devices and Advanced Bionics' other acts and omissions as described adulterated, misbranded, unfit for sale, defective and unreasonably dangerous and the proximate herein directly and proximately caused the subject device to be in violation of federal and legal cause of harm to the Reid family.
- The Reid family's state law claims against Advanced Bionics are premised, inter state parallel are and regulations, of federal violation Advanced Bionics' 114. on

requirements that do not conflict with and are not in addition to or different from federal requirements

subject to federal CGMP requirements set forth in the quality system regulation, 21 C.F.R. Part AstroSeal, as a manufacturer of components or parts of finished devices, was not 820, although they were "encouraged to use appropriate provisions of the CGMP requirements as guidance," pursuant to 21 C.F.R. Part 820.1(a) 115.

The FDA required that the ICS be hermetically sealed and free of moisture. VIII.

- Advanced Bionics' federally approved manufacturing specification required that the Device be "hermetically sealed" to prevent water intrusion. 116.
- Advanced Bionics federally approved manufacturing specification required that the Device have a leak rate of less than 1 x 10-9 cc-atm/s of helium.
- Advanced Bionics' federally approved manufacturing specification required that the Device be 100% tested at the time of manufacture for hermeticity. 118.
- Advanced Bionics' federally approved manufacturing specification required that the Device be sealed with an inert gas mixture, 25% helium and 75% argon. 119.
- Advanced Bionics admitted in the PMA that the Device was designed to last for a 120.
- Defendants expressly warranted the HiRes90k Device for 10 years. 121.
- To have any reasonable chance of operating over the anticipated 10-year life span, the Device must remain hermetically sealed and free of excessive moisture. 122.
- Advanced Bionics was required to comply with the CGMP, 21 C.F.R. Part 820. 123.
- select AstroSeal as a supplier of feed-thru assemblies on the basis of its ability to meet specified Device and The CGMP required that Advanced Bionics sufficiently evaluate requirements, as required by 21 C.F.R. Part 820.50(a) 124.

- Devices actual validate under testing production lots Advanced Bionics adequately simulated use conditions, as required by 21 C.F.R. Part 820.30(g) assemblies by required that AstroSeal feed-thru CGMP The containing the
- Advanced Bionics is and was required to qualify all critical components at the component level of a cochlear implant prior to marketing the cochlear implant to the public.
- the device level using all critical components prior to marketing the cochlear implant to the public. Advanced Bionics is and was required to qualify the HiRes 90k device at 127.
- device in an environment that mimics the environment in which the device is to be implanted, i.e. the human and was required to test the HiRes 90k body prior to marketing the cochlear implant to the public. Advanced Bionics is 128.
- the of Advanced Bionics is and was required to conduct simulated life testing HiRes 90k prior to marketing the cochlear implant to the public.
- 130. The helium leak test does not mimic the human body.
- Keith McLain, as Head of Quality at Advanced Bionics, testified that the helium leak test does not mimic the human body. 131.
- Advanced Bionics is and was required to validate the HiRes 90k using all critical components prior to marketing the cochlear implant to the public. 132.
- its and a medical device Advanced Bionics is responsible for qualification of critical components, not the FDA 133.
- Advanced Bionics is responsible for validation of a medical device, not the FDA 134.
- Advanced Bionics is responsible for supplier quality and audits, not the FDA. 135.
- failure for performing responsible returned (explanted) devices, not the FDA. Advanced Bionics is 136.
- Advanced Bionics is responsible for tracking and trending reasons for device failure, not the FDA 137.
- Advanced Bionics is responsible for determining the root cause of device failure, not the FDA 138.

- Patient safety is paramount to profit at a medical device company 139.
- It is reckless for a medical device company to place profits over patient safety. 140.

VIII. Knowledge of Device Leaks From 2003 to 2004.

- In approximately July of 2003, Advanced Bionics commercially released the HiResolution cochlear implant in the United States. 141.
- Prior to July 2003, Advanced Bionics did not run accelerated life cycle testing the HiRes90k 142.
- Prior to July 2003, Advanced Bionics did not run the same qualification tests on the AstroSeal feedthru that were run on the PA&E feedthru. 143.
- an Prior to July 2003, Advanced Bionics did not test the HiRes90k containing AstroSeal feedthru under actual or simulated use conditions. 144
- Prior to July 2003, Advanced Bionics did not run an immersion test by attempting to force liquid water into an AstroSeal feedthru under actual or simulated use conditions. 145.
- Prior to July 2003, Advanced Bionics had a total deficiency in implant life testing. 146.
- FDA Prior to July 2003, Advanced Bionics submitted no document to the concerning the HiRes90k that mentioned AstroSeal as a component supplier. 147.

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- the Affairs to Advanced Bionics, failure to notify the FDA of the use of AstroSeal was a "mistake." Per Kay Adair, former Head of Regulatory 148.
- Advanced Bionics nevertheless began manufacturing and marketing for sale in July 2003 to the general public, doctors and hospitals the HiRes90k cochlear implant. 149.
- Advanced Bionics received returned HiRes 90k implants including September 2004. 150.
- Implants were removed and returned for medical reasons (for example, infection or other medical complications) or because of device failure. 151.
- Advanced Bionics performed hermeticity and moisture content testing on returned 152. implants.

- Advanced Bionics' reasons for testing returned implants included to understand the reason for device failure, to improve device reliability, and to comply with the other applicable federal regulations applicable to medical devices
- 2004, Advanced Bionics performed an RGA on an explanted device. The RGA showed that the device had moisture in excess of 0.500%, On February 12,
- On April 14, 2004, Advanced Bionics performed an RGA on an explanted device. The RGA showed that the Device had moisture in excess of 0.500%. 155.
- for investigation to understand the reason(s) an Bionics opened excessive moisture inside the device. Advanced 156.
- Pernicka visited 2004, Advanced Bionics employee Josh Polack June Ţ 157. Corporation.
- During the June 2004 Pernicka visit, or shortly thereafter, Advanced Bionics learned of at least two explants with RGA moisture/vapor percentage greater than 0.500%. one instance, the moisture/vapor content in the device was 32%, 158.
- By June 25, 2004, a total of fourteen (14) devices were tested, eight (8) of which (57%) contained moisture in excess of 0.500% In one instance the moisture/vapor content in the device was 30%.
- 2004 that its devices contained result, experiencing device failure at an excessive rate and suffering hearing loss and surgery to moisture above specifications at an excessive and unacceptable rate and that patients were, as at least June 25, Advanced Bionics knew by remove the failed devices. 160.
- By July 2004, Advanced Bionics performed testing on its auditory manufacturing bake out ovens, and said testing confirmed said ovens were functional and effective. 161.
- As of the summer of 2004, Advanced Bionics attributed the root cause of - the failure of the implant to moisture in most explanted devices to leaks after manufacture maintain an effective hermetic seal. 162.

- In 2004, there was a known moisture problem at Advanced Bionics involving the HiRes90k including the following: 163.
- On or about August 10, 2004, Defendants were notified that the FDA would perform a for-cause inspection of its manufacturing facility ಡ
- quality assurance employees to stop testing returned devices to keep the In August/September 2004, former majority shareholder Al Mann ordered number of moisture failures low while the FDA was on site. فر
- a former manufacturing employee named Phil Segel wrote in an email that it was known Advanced Bionics cochlear implants were leaking at the feedthru. In October 2004, ပ
- one of the designers to the HiRes90k wrote that the investigation into moisture leaking was being handled "poorly." The same run into an "impenetrable wall of resistance" at the company management person commented that he had tried to convey his feelings before but had The same month, level. ਹ
- same time, other employees (including Nancy Brehm) were emailing about moisture failures in the HiRes90k as a result of leaking. At the نه
- In December 2004, an engineer (Josh Polack) charged with investigating moisture failures in the HiRes90k wrote a memo to the file advising that data pointed to cochlear implants were leaking at the feedthru. ¥
- Kay Adair, the former head of Regulatory Affairs at Advanced Bionics, person" ordered that the HiRes90k leaking be discussed "in writing. ದ
- This was a known tactic at Advanced Bionics, as former Head of Quality Keith McLain discussed in 2006 the need to stop "minimizing the paper trail." ŀ.

- Defendants did not reveal to doctors, audiologists, patients or potential Bionics internal moisture level of below 5% was harmless when in fact its specification for at the recipients of HiRes90k devices that there was known leaking feedthru in October, November or December 2004. Advanced an patients that and clinicians misrepresented to maximum moisture was .5%. knowingly
- The Reid family was never told there was known leaking in the HiRes90k Advanced by. December 2004 in October through device, as reported Bionics employees.
- the Had Defendants told the Reid family that Advanced Bionics cochlear chosen have not would family Reid the were leaking, HiRes90k. implants <u>.</u>
- concealed this knowledge from physicians and patients/potential patients Defendants knew that patients would not choose its products if they revealed there was a problem with devices leaking, so they intentionally like the Reid family
- The actions of Defendants, as asserted below, were intentional, reckless, malicious and fraudulent Ħ.

IX Advanced Bionics and the 2004 FDA inspection.

- On August 10, 2004, the FDA contacted Defendants to announce they would be initiating an inspection on August 25, 2004. 164.
- especially concerns, device reliability 2 regards Щ. was inspection The 165. hermeticity.
- Loss of hermeticity in a cochlear implant can cause harm to cochlear implant 166. recipients

- No one from Defendants notified the Reid family or the Reid family's medical of device reliability concerns place because providers that an inspection had taken HiRes 90k in August / September 2004. 167.
- No one from Defendants notified the Reid family or the Reid family's medical providers that the FDA had "device reliability concerns, especially hermeticity" with Advanced Bionics' cochlear implants before J.R. received the Device.
- Bionics, Advanced inspection of California facility on or about August 25 to September 15, 2004. on-site conducted an The FDA
- At this time, the FDA determined that an excessive moisture problem existed with the HiRes 90K 170.
- the time Advanced Bionics no longer manufactured the earlier Clarion models at August-September 2004 inspection. 171. of the
- As of August 25, 2004, the FDA still did not know that Defendants were using AstroSeal as a supplier of the feedthru assembly on the HiRes90k. 172.
- a Form FDA-483 identifying serious non-conformities and weaknesses in Defendants' quality system that required improvement. 2004, the FDA issued On September 15, 173.
- The FDA identified twenty-three (23) observations of federal regulations that an inspector deemed the company was not in compliance with via the Form FDA-483 174.
- The FDA Form 483 specifically states that the cause of moisture in HiRes90k units has not been determined.
- It was the responsibility of Defendants, not the FDA, to determine the cause of moisture in HiRes90k units.

Advanced Bionics issued its first Device recall in September of 2004. ×

Class II Recall of all of its un-implanted CLARION and HiResolution Devices, Recall Number On September 27, 2004, as a result of the FDA inspection, Defendants initiated 177.

Z-0046-05, due to the "potential presence of moisture in the internal circuitry, which can cause the device to stop functioning."

- The FDA forced Defendants to enact the September 27, 2004 recall. The fact that the recall was "forced" rather than voluntary has been admitted in deposition by the former CEO as well as in a Shareholders' report.
- implant was affected by this moisture problem. In its letter Advanced Bionics stated that it was circuitry of removed implants and that their implants "could stop working prematurely" if their recalling unimplanted products for testing. Advanced Bionics further acknowledged that sudden sensations of pain or discomfort, sudden loud noises or popping sounds, intermittent or complete sound were signs that a HiRes 90K might be failing. In the letter Advanced Bionics On September 29, 2004, Advanced Bionics sent a letter to HiRes 90K, Clarion is fully claimed that its clinics had "a simple and quick way to test whether [an implant] found and Clarion II implant users explaining that moisture had been 179. functional." loss of
- Defendants suspended shipment of new devices until November 8, 2004. 180.
- September 27, 2004 until November 8, 2004 at the latest, Defendants investigated the purported reasons for HiRes90k devices being returned with high moisture. From 181.
- the П As part of this process, Defendants investigated the bake-out ovens used manufacturing and made enhancements to the bake-out process. 182.
- All improvements and/or enhancements to the vacuum bake-out process were completed by November 1, 2004. 183.

The FDA found that Advanced Bionics' Devices were adulterated. X.

A copy of the Warning Letter is attached On February 1, 2005, the FDA issued Advanced Bionics a "Warning Letter" identifying eighteen (18) "significant deviations" from federal regulations in the "manufacturing, packaging, storage or installation" of medical Devices. 184. as Ex. A

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- The FDA reported to Advanced Bionics that its inspection "disclosed that your [cochlear implant] devices are adulterated" within the meaning of Section 501(h) of the Federal Food, Drug and Cosmetic Act.
- CGMP C.F.R. regulations for medical devices set forth in the quality system regulation, specified in 21 the violation of Bionics was in Advanced reported that The FDA Part 820
- In specific, the FDA detailed eighteen (18) deviations where the "methods were "not in conformance with the Current Good Manufacturing Practice (CGMP) requirements for medical devices as set forth in specific federal regulations." The Advanced storage ₽, packaging, not limited manufacturing, were but Letter included, for nseq controls Warning or facilities the in noted deviations the or 187. installation" 'n, Bionics? nsed
- failure to conduct management reviews with sufficient frequency as required by 21 C.F.R. Part 820.20(c), even though Advanced Bionics aware that a significant manufacturing deficiency, moisture devices, was occurring; HiRes 90K was ಡ
- failure to establish procedures for conducting quality audits and system was in compliance with the established quality system requirements and to determine the effectiveness of the quality system Advanced Bionics' conduct such audits to assure that as required by 21 C.F.R. Part 820.22; \$ failure quality ف
- their failure to establish procedures for identifying training needs and to how at the time of assigned responsibilities, as required by 21 C.F.R. Part 820.25(b), to perform device regarding ಡ knowledge sealed with water within the device Ħ ensure that all personnel were adequately trained determine "inadequate 2 nseq <u>e</u> there was could that results hermetically including [RGA] ပ

manufacture or if the water entered the device as a result of a loss of nermeticity";

- failure to document the 0.500% (5,000 ppm) "water content limit for 21 ii. input document as required a design 90K]" in C.F.R. Part 820.30(c); the [HiRes \overline{c}
- failure of design verification to confirm that design output meets Part 820.30(f), including that "there was no design verification and validation for the water content limit of less than C.F.R. design input requirements as required by 21 product to meet the 0.500% (5,000 ppm)"; HiRes 90K

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- Part 820.30(g), in that risk analysis was performed using single point fault moisture trapped in a sealed device could result in multi-point failure ö conditions, which did not consider that loss of hermeticity C.F.R. 2 as required by perform a risk analysis, in the implant; failure to
- failure to adequately validate manufacturing processes as required by 21 C.F.R. Part 820.75(a); ಯ
- control of process parameters for validated processes or to revalidate C.F.R. bake a procedure for monitoring vacuum when changes or process deviations occur as required by 21 the \$ related especially failure to establish and maintain છે એ 820.75(b) procedures; Part j
- C.F.R. Part 820.70(a), including a lack of monitoring and recording failure to develop, conduct, control or monitor product processes to was maintained ensure that a device conforms to its specifications, as required by 21 vacuum level ensure that Ç pressure of vacuum

during the vacuum baking process to remove water/moisture prior to sealing;

- establish and maintain procedures for finished device acceptance criteria as required by 21 C.F.R. Part 820.80(d) including that Advanced Bionics' finished devices were not screened for gross batch met vacuum pressure or production run, lot, leakage and there was no verification that the proper each ensure that 2 acceptance failure to was used;
- Part failure to investigate the causes of nonconformities to product, process, and quality, or to identify the actions needed to correct and including the failure to adequately analyze electronic circuit board damage might have resulted from moisture explants removed for medical reasons to determine whether any C.F.R. 21 under damage that had not yet caused device failure; required as reoccurrences <u>(C)</u> જ 3 such 820.100(a) prevent
- directly C.F.R. Part 820.100(a)(6), including that all available information related to quality problems or information related to device failures was not forwarded to the FDA responsible for ensuring quality of product or of such problems those 2 disseminated was as updates to the MDR; and product ensure that nonconforming required by 21 failure to
- failure to comply with the PMA, including that the FDA was not (25%) explanted devices that were still functioning and removed for medical eleven $_{\rm of}$ out six Ξ. found was moisture reasons such as infection that informed m.

- The FDA reported to Advanced Bionics that "[u]ntil you have adequately we continue to believe that the violations demonstrated that you have corrected the violations . . still pose a significant risk to public health."
- directed that Advanced Bionics take "prompt action to correct these and that failure to do so may result in "seizure, injunction, and/or civil penalties." The FDA deviations"
- . may be symptomatic of serious underlying problems in your firm's manufacturing and quality assurance and determining The Letter also stated that "the specific violations noted in this letter for "responsible investigating the causes of the violations identified by the FDA. was that Advanced Bionics (not the FDA) system" and 190.
- auditory division president James (Jim) Miller wrote that HiRes 90k device failures "continue to In February 2005, the same month that the FDA issued its Warning Letter, See Email of James Miller (Ex. B). occur at an alarming rate."
- Failures of HiRes90k devices using an AstroSeal feedthru continued throughout 2005.
- though Advanced Bionics knew that no qualification test plan had been carried out to ensure that Advanced Bionics still continued using AstroSeal as a feedthru supplier AstroSeal implants were in compliance with its intended use in the human body.
- On or before March 2005, Defendants were aware that post-2004 recall HiRes 90K devices were failing and had high levels of moisture, yet it did not recall the current model even though inform the FDA of its use of AstroSeal as a feedthru supplier, Defendants were aware of serious quality issues with AstroSeal feedthrus. ö 90K

Internal audits found serious ongoing problems at Advanced Bionics. XII.

Internal audits found serious ongoing quality problems at Advanced Bionics in 2004, 2005 and January-February 2006. 195.

- Shortly after the FDA Warning Letter, Boston Scientific, the corporate parent of Advanced Bionics at the time with a principal place of business in Natick, Massachusetts, performed an internal investigation and audit of quality control at Advanced Bionics
- audit discovered seven (7) major non-conformities and many uncorrected issues remaining from the 2004 Form 483 observations issued by the FDA The
- and completeness of Advanced Bionics corrective actions related to the 2004 Form 483 and the 2005 In February of 2006, Boston Scientific contracted with an independent quality auditor, Quality Hub, to do an onsite audit of Advanced Bionics to verify the adequacy Warning Letter observations. 198.
- 21, 2006. The same day of Quality Hub's arrival, Advanced Bionics instituted corrective action address the long-standing problem of leakage in the HiRes 90K cochlear implant including Specifically, Quality Hub arrived at the Advanced Bionics facility on February those in J.R.'s head.
- The Quality Hub audit uncovered numerous deficiencies at Advanced Bionics. Advanced Bionics has admitted this fact. 200.
- Defendants failed to timely correct deviations noted by the FDA and by their internal auditors. 201.
- At all relevant times, Advanced Bionics remained out of compliance with federal requirements. 202.
- Advanced Bionics knew that device failures continued to occur in 2005 and 2006 at an alarming rate as a result of moisture inside the devices. 203.
- the Defendants knew that the manufacturing process and quality changes they had supporting Facts implemented in 2004 and 2005 had not solved the moisture problem. allegation include: 204.
- In October 2004, Phil Segel admitted devices were leaking at the feedthru.
- By November 1, 2004, all "fixes" to the bake-out oven were complete. ۻ

210 after only two devices

In 2010, Advanced Bionics opened CAPA

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- In December 2004, Josh Polack wrote that the evidence pointed to HiRes 90K devices leaking at the feed-thru. ပ
- Advanced Bionics did not pull its devices off the market in October, November or December 2004 despite corporate employees admitting that devices were leaking. \overline{c}
- In February 2005, the president of the auditory division admitted devices were continuing to fail at an alarming rate. ം
- Advanced Bionics still did not stop shipping the device.
- In March 2005, Advanced Bionics received a HiRes 90K manufactured after the "fix" to the bake-out oven which was found to contain high moisture. ಯ
- Advanced Bionics did not stop shipping its devices after it received this device. j
- high "post-fix" HiRes 90K with Advanced Bionics received another moisture in July 2005.
- Advanced Bionics employee Alex Guttierez admitted that two out of specification devices set a trend.
- In 2010, Advanced Bionics recalled after only two devices were returned were returned out of specification. out of specifications.
- CAPA for high moisture in July 2005, despite the trend of high moisture Unlike 2010, Advanced Bionics did not recall, stop shipment or open failures. Ħ.
- Advanced Bionics continued to receive devices with high moisture from August 2005 to January 2006. ij

- Advanced Bionics did not recall, stop shipment or open a CAPA for high moisture from August 2005 to January 2006. Ö
- Exponent advised Advanced Bionics that the odds it was manufacturing devices with sealed-in moisture was 1 in 10,000. In October 2005, ġ
- after statistically impossible to have sealed moisture in the devices manufactured scientifically and 11/1/04 that were returned with high moisture. was Exponent report proved it ġ
- Advanced Bionics still did not recall, stop shipment or open a CAPA until 2/21/06. ٠.;
- use of Advanced Bionics recklessly, maliciously, and outrageously continued to market AstroSeal to the FDA and (3) to identify the root cause of the moisture problem and solve it in sell cochlear implants in 2003, 2004, 2005 and early 2006 despite knowing that the devices a moisture problem, having repeatedly been cited by the FDA for violations of federal regulations, including the CGMP, and yet Advanced Bionics failed (1) to properly test, qualify and validate the HiRes 90k device using an AstroSeal feed-thru, (2) to disclose the time to prevent J.R. from receiving a leaky Device that failed because of water intrusion. 205.

XIII. Advanced Bionics Recalls Again In March 2006

- by all Ņ AstroSeal, Recall Number Z-0759-06 for Model number CI-1400-2H and Recall Number unimplanted HiRes90k cochlear implants containing feed-thru assemblies manufactured Class II recalls of Advanced Bionics initiated two 0758-06 for Model Number CI-1400-01 2006, ∞, March Ou 206.
- Advanced Bionics initiated the recall because it belatedly acknowledged that HiRes90k devices containing the AstroSeal feed-thru were causing premature device failure and temporary and permanent hearing loss, pain, and suffering to patients and requiring surgery to Advanced Bionics also initiated the recall because the remove and replace defective implants.

devices containing the AstroSeal feed-thru were out of compliance with federal requirements and the CGMP

- not On March 15, 2006, Advanced Bionics admitted to the FDA that it had previously disclosed the use of AstroSeal as a feedthru supplier in the HiRes90k.
- and Devices containing the AstroSeal feed-thru were adulterated, misbranded, non-compliant with the company's own standards and FDA-approved specifications. 209.
- Advanced Bionics determined that moisture was not entering its implants during defective feed-thru assembly manufactured by AstroSeal after the devices had been shipped and its manufacturing process, but instead, that moisture was leaking into the device through implanted in patients. 210.
- Advanced Bionics determined that the feed-thru manufactured by AstroSeal failed a hermetic seal resulting in moisture content inside the devices above the company's 0.500% specification. to reliably maintain
- The defective AstroSeal feed-thru, according to Advanced Bionics, came to light after the product reached market and was not included or referenced in any manner in connection with the company's filings with the FDA
- Advanced Bionics failed to include any warning or labeling to the effect that its devices were not hermetically sealed and could leak after implementation in the human head. 213.
- Instead of the inert argon and helium gas that was supposed to be present inside the devices, defective AstroSeal feed-thrus contained moisture vapor.
- "was not designed and The AstroSeal feed-thru, according to Advanced Bionics, built to effectively keep moisture out." 215.
- "did not meet our AstroSeal feed-thru, according to Advanced Bionics, 216. standards."
- According to Advanced Bionics' Summer 2007 Auditory Reliability Report, This figure 79.8% of Devices containing the Astro-Seal feed-thru were functional after 3 years. 217.

As of June 1, 2012, over 33% of all HiRes 90K devices with AstroSeal has continued to fall. feed-thrus have failed

- For a Device warranted to last 10 years, failure of 20% of the Devices containing a result of moisture intrusion is an outrageous and catastrophic failure rate not approved by FDA and unacceptable by any standard of reliability, including Advanced Bionics' own standard. as years AstroSeal feed-thru after 218.
- with By contrast, according to Advanced Bionics, its devices manufactured PA&E feed-thru have a failure rate of 1.5% after 3 years 219.
- patients Advanced Bionics had information on the problem with the AstroSeal feed-thru and the medical \$ prevent harm assembly prior to March of 2006, but failed to timely notify the FDA action to to take appropriate failed and patients and receiving the device. 220. community
- There was at Advanced Bionics a program known as the Earn Out Program, a formula by which shares of stock in Advanced Bionics were purchased by Boston Scientific: 221.
- shareholders, began to market Advanced Bionics for sale to a third party. In the spring of 2004, Al Mann, on behalf of Advanced Bionics ಡ
- In June 2004, Boston Scientific and Advanced Bionics reached a deal whereby Boston Scientific would purchase Advanced Bionics stock ف
- future payments benchmarked on several factors including the number of cash payout or (2) future payments plus a smaller cash payoff, with the Shareholders were offered two means for payment of their stock: (1) a cochlear implants shipped. (the "Earn Out") ರ
- There was no quality benchmark to the Earn Out program, so if a cochlear implant was returned as defective, there would not be a credit against a device that previously was counted toward the Earn Out benchmarks. 7
- Employees over the course of the Earn Out were paid millions of dollars for the sale of defective Advanced Bionics HiRes90k units. oj.

- \$64 million dollars in bonuses were paid on the sale of cochlear implants, i.e. the device that was deemed adulterated by the FDA in February 2005 By the admission of the Defendant Advanced Bionics, at the very least and in 2007
- ndeed hundreds of millions of dollars were paid in bonuses to Advanced It is believed that payments were much higher than \$64 million and that Bionics shareholders. ác
- Following the March 2006 recall, Advanced Bionics shareholders were not asked to refund earn out bonus payments and pay those sums of money to the many injured by the defective HiRes90k. j
- delayed recalling the HiRes90k until March 2006 so the shareholders could receive their bonus payments in February 2006 in the Earn Out In fact, Boston Scientific believes that Advanced Bionics employees program
- The Devices containing AstroSeal feed-thru assemblies were defective, negligent, applicable standard or regulation, regulations CGMP and specifications dangerous, and not in compliance with any manufacturing device FDA-approved promulgated by the FDA unreasonably 222. including

XIV. FDA's February 2007 Inspection

inspection, the FDA investigators discussed with Advanced Bionics three separate violations of The FDA conducted an additional on-site inspection on February 20-27, 2007, the required PMA supplementation for changes to the HiRes 90K, including the failure to seek approval for the changes to the feedthru assemblies supplied by AstroSeal and failure to test 2006 recall. HiRes90k units under actual or simulated use conditions before sale to the public. which focused on Advanced Bionics' activities related to the March 8, 223.

- FDA learned that Advanced Bionics had not performed all of the FDA required Bionics had testing before using AstroSeal as a feedthru vendor even though Advanced conducted some of these tests for the PA&E feed-thru 224.
- simulated the human body, all of which involved immersion of the devices in saline solution similar to that of the human body, and did not conduct functional electrical testing to assess FDA found that Advanced Bionics had qualified AstroSeal as a supplier for the feedthru component based on helium leak testing, but did not conduct (1) hydrostatic pressure testing, (2) corrosion (soak) testing, or (3) simulated use life testing in an environment that performance under actual stimulation conditions.
- The helium leak test used by Advanced Bionics was a modified version of an acceptable helium leak test. Further, the helium leak test does not simulate the human body 226.

FDA files an enforcement action against Advanced Bionics for violating federal law. X

- seeking administrative penalties related to Advanced Bionics' violation of the FDCA and its As the result of the 2007 inspection, the FDA filed a complaint in November 2007 See Amended against Advanced Bionics and its President and Co-CEO Jeffrey H. Greiner ("CEO implanting regulations. The FDA amended its Complaint on March 17, 2008. Complaint (Ex. C) 227.
- The amended complaint sought a \$2.2 million penalty against Advanced Bionics change in an outside supplier of the feed-thru component to Astro-Seal, thereby exposing for violating federal law, including the CGMP standards and failure to notify the FDA recipients of the device to unnecessary health risks.
- Specifically as to the FDA civil monetary penalty action:
- excessive moisture, exposing patients to the risk of device failure, possible The FDA announced that the device poses a "public health risk due to surgery, and the potential for additional hearing loss."

- According to the FDA, Advanced Bionics CGMP violations include "the failure to sufficiently evaluate and select a new vendor as the supplier of a the continued safety and effectiveness of the hearing aid by testing lots under simulated use when the unapproved vendor's component was the failure to adequately validate critical Device component and Ö actual ف
- Ξ. aids "Advanced Bionics shipped hearing violation of the law between January 2005 and July 2006." According to the FDA, ပ
- The FDA found that the design criteria and specifications of the AstroSeal feedthru components were materially different than the design criteria and violation ಡ thus constituting to the FDA, specifications submitted federal law. ರ
- The FDA further found that qualifying AstroSeal only on the basis of actual helium leak testing and not the hydrostatic pressure testing, corrosion soak or functional soak testing to access performance under stimulation parameters, constituted a violation of federal law. testing,
- The FDA found that HiRes 90K devices containing Astro-Seal feedthrus 351(f)(1)(B) in that the HiRes 90k implants with an AstroSeal feed-thru did not have the required premarket approval for Class III devices "because changes were made that affected the safety and effectiveness" of the device when AstroSeal was used as a feedthru supplier, and yet Advanced Bionics did not file either a 180-Day PMA Supplement or 30-Day Notice under 21 were adulterated within the meaning of 21 U.S.C. U.S.C. § 360e(d)(6)(A)(i); 21 C.F.R. Part 814.39.
- requirements in that the methods used in, and the facilities and controls used for, manufacturing, packaging, storage, and installation were not in The FDA further alleged that Advanced Bionics had violated the CGMP

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conformity with CGMP requirements for Class III medical devices as set Part 820, including, C.F.R. forth in the Quality System Regulation at 21 but not limited to, Advanced Bionics:

- sufficiently evaluate and select AstroSeal as a feedthru device ability to meet specified requirements, as required by 21 C.F.R. Part 820.50a(a); ot on the basis supplier failed to
- failed to adequate validate devices containing AstroSeal feedthrus by testing production lots under actual or simulated use conditions, as required by 21 C.F.R. Part 820.30. α
- devices containing the AstroSeal feedthrus constituted a public health risk because the excessive moisture exposed patients in whom the device was implanted to the risk of device including surgical intervention, anesthesia, meningitis, and permanent neurological damage. and the associated risks of The FDA stated that HiRes 90K failure, 넏
- The FDA also found that excess moisture also could lead to direct current leakage, which could result in permanent injury to the auditory nerve and loss of hearing.
- the FDA and the Advanced Bionics settled the Administrative Action with Advanced Bionics Shortly after a third amended Complaint was filed by the FDA on July 7, 2008, agreeing to pay a \$1.1 million fine, which is the maximum fine allowed in an administrative action. CEO Greiner agreed to pay a \$75,000 fine personally. 230.

Cochlear Implant Manufacturers Owe A Duty to Recipients XVI.

- cochlear implant manufacturer owes a duty to cochlear implant recipients to manufacture a cochlear implant device that is safe and effective. ⋖ 231.
- The failure of a cochlear implant manufacturer to manufacture a cochlear implant device that is safe and effective can cause harm to a cochlear implant recipient. 232.

- ದ A cochlear implant manufacturer must never needlessly endanger the safety of cochlear implant recipient.
- A cochlear implant must be tested under actual or simulated use conditions before the device is marketed to the public.
- The failure to test a cochlear implant under actual or simulated use conditions before a device is marketed to the public can cause harm to the cochlear implant recipient. 235.
- A cochlear implant manufacturer must qualify a cochlear implant using all critical components prior to the device being marketed to the public. 236.
- The failure to qualify a cochlear implant using all critical components prior to the device being marketed to the public can cause harm to the cochlear implant recipient 237.
- cochlear implant manufacturer must strive to not cause harm to the cochlear implant recipient.
- ಹ of cochlear implant manufacturer must run accelerated life cycle testing cochlear implant prior to marketing the device to the public. ⋖ 239.
- a cochlear implant prior to marketing the device to the public could cause harm to the cochlear implant recipient. The failure to run accelerated life cycle testing on 240.
- ಥ A cochlear implant manufacturer must investigate the cause of moisture inside returned cochlear implant. 241.
- The failure to investigate the cause of moisture inside a returned cochlear implant can cause harm to a cochlear implant recipient.
- If there is more than one way to test a cochlear implant for moisture intrusion, cochlear implant manufacturer should choose the test that results in a safer cochlear implant 243.
- The failure to select a test that results in a safer cochlear implant can cause harm to the cochlear implant recipient. 244.
- A cochlear implant manufacturer must never allow a foreseeable danger to exist in a cochlear implant. 245.
- A cochlear implant manufacturer is not allowed to sacrifice safety for profits. 246.

- The shareholders of a company must never choose personal financial gain over the safety of an implantable medical device.
- A medical device company should run a test, no matter the cost, if it will confirm an implantable medical device is safe and effective for the intended user. 248.
- A cochlear implant manufacturer should not manufacture a defective cochlear 249. implant
- A defective cochlear implant can cause harm to the cochlear implant recipient. 250.

Plaintiff received a defective Device containing an AstroSeal component. XVII.

- The Reid family, after being assured that Advanced Bionics cochlear implants were safe and effective, elected to proceed with implantation. 251.
- cochlear J.R. was implanted with an Advanced Bionics Clarion S-Series C1.2 device on June 16, 1999, serial number 10062. J.R. was 22 months old.
- inability to hear. In an attempt to alleviate the pain, J.R.'s audiologist reduced the output of the Beginning in 2002, J.R. began to experience intermittent problems with his C1.2 implant. J.R., as a four year old child, was unable to articulate the problems with the device. J.R. complained of discomfort, overly loud sensations, static noises, and pain or shocking caused by the implant. J.R. began to refuse to wear the external processor, resulting in a continued device nearly to a level where J.R. could no longer hear. 253.
- As a result of these problems, J.R.'s parents and teachers reported concern that he was beginning to regress in hearing and speech and that J.R. would refuse to wear the external 254. processor.
- J.R. was implanted with an Advanced Bionics HiRes90k cochlear implant on This was J.R.'s second 2004 in Syracuse, New York, serial number 222265. Advanced Bionics implant, and the first in the left ear. September 3,
- J.R.'s HiRes90k device implanted in the left ear contained an AstroSeal feedthru.

- J.R.'s Advanced Bionics Clarion S-Series C1.2 cochlear implant, implanted in J.R.'s right ear, was deemed to be defective. 257.
- was physically seen by Advanced Bionics representatives B. Foster on or 2005 in Syracuse, New York - who failed to detect or discover the defective nature of J.R.'s cochlear about February 13, 2004 in Syracuse, New York and Katherine Melone on March 9, J.R. implant.
- Neither B. Foster nor Katherine Malone informed the Reid family that HiRes90k devices "continue to fail at an alarming rate." 259.
- Neither B. Foster nor Katherine Malone informed the Reid family that HiRes90k devices with an AstroSeal feedthru were being sold in violation of FDA regulations. 260.
- underwent an open-head explantation surgery for the C1.2 cochlear implant on September 7, 2005 in Syracuse, New York. This required general anesthesia and subjected J.R. to the stress and emotional pain associated with the surgery, the physical pain associated with the surgery, and recovery from the surgery
- J.R. was implanted with an Advanced Bionics HiRes90k cochlear implant on September 7, 2005 in Syracuse, New York, serial number 301531. This was J.R.'s third The implantation occurred shortly Advanced Bionics implant, and the second in the right ear. after the C1.2 device was explanted.
- AstroSeal contained an J.R.'s HiRes90k device implanted in the right ear 263. feedthru.
- Beginning in 2007, J.R. began to experience intermittent problems with both of his Advanced Bionics HiRes90k cochlear implants and began to refuse to and could not wear the Because of the defective nature of the cochlear implant devices, he complained of discomfort, including intermittent shorting of the implants, that the sound was too loud, and that the processors were uncomfortable. external equipment.
- Due to the problems J.R. was experiencing with his Advanced Bionics HiRes90k cochlear implants, he underwent a battery of testing by Advanced Bionics, which confirmed the

bilateral recommended Bionics Advanced and specification, $_{
m of}$ outside were replacement devices

- the York on March 23, 2009, J.R.'s Advanced Bionics HiRes 90k cochlear implants behind his left and right ears were explanted. Based on the repeated defective nature of the Advanced Bionics Advanced Bionics product. Instead, he was implanted behind both ears with a Cochlear Nucleus unnecessary surgery, the physical pain associated with the surgery, and the recovery from the Because of the defective nature of the cochlear implant devices, in Syracuse, New cochlear implants, a total lack of trust in Advanced Bionics, and after suffering multiple failed implants as a result of a defective component, J.R.'s family opted not to proceed with another Freedom with Contour Advance Electrone, a cochlear implant that is not manufactured by This required J.R. to endure another open-head surgery under general with He was also subjected to the stress and emotional pain associated Advanced Bionics. 266. anesthesia. surgery.
- Defendants failed to warn the Reid family, the Reid family's surgeon, or the manufactured and marketed using AstroSeal as a feed-thru supplier without FDA approval, that :S J.R. was receiving untested, invalidated and unqualified devices with an AstroSeal feed-thrus, or that J.R. was receiving "adulterated," "misbranded" and experimental devices as that term performed that the HiRes90k Device which J.R.'s operation was defined by FDA regulations. medical facility at
- medical facility at which J.R.'s operation was performed that Al Mann, the Co-Chief Executive Advanced Bionics returned devices stop in August / September 2004 until after the FDA left the Defendants did not advise the Reid family, the Reid family's surgeon, or the Officer and majority owner of Defendant Advanced Bionics, had instructed that testing facility.
- The Reid family was not told that the HiRes90k devices implanted were not tested under actual or simulated use conditions before the device was marketed in July 2003.

- The Reid family was not informed that an Advanced Bionics engineer advised was implanted that there was not enough data to determine whether AstroSeal feedthrus were reliable. 270. before J.R.
- The Reid family was not informed that the HiRes90k with an AstroSeal feedthru was not subjected to the same qualification tests as the HiRes90k with a PA&E feedthru.
- The Reid family was not informed that Advanced Bionics knew at the latest by October 2004 that HiRes90k devices were leaking at the feedthru. 272.
- .7013% water/vapor. The Failure Analysis Report for his device concluded the device was The RGA testing on J.R.'s failed right C1.2 device revealed the device had leaking: "The device had excessive moisture that exceeded the RGA test limit of 0.5%. penetrant testing revealed zyglo intrusion at one of the feedthru pins."
- On or about May 18, 2009, Advanced Bionics issued a Failure Analysis Report on J.R.'s two explanted Advanced Bionics HiRes 90k cochlear implants.
- Failure Analysis Report that J.R.'s device failed because of leaking caused by the "Astroseal The RGA testing on J.R.'s failed left HiRes90k device revealed the device had staggering 50.6845% water/vapor at the time of testing. Advanced Bionics confirmed in Feedthru Issue." 275.
- The RGA testing on J.R.'s failed right HiRes90k device revealed the device had a Failure Analysis Report that J.R.'s device failed because of leaking caused by the "Astroseal Advanced Bionics confirmed in staggering 23.2839% water/vapor at the time of testing. Feedthru Issue." 276.
- The Reid family had no role in the damage and/or destruction of the Device as it was not in the Reid family's possession, custody or control at the time of damage by Advanced Bionics and/or the company's agents. 277.
- J.R. was required to endure unnecessary and severe pain and suffering related to his multiple unnecessary open-head surgeries. He was required to "learn" to hear all over again on two separate occasions as a result of the device failures, which resulted in loss of enjoyment 278.

of life, regression in speech and hearing, difficulties in learning, emotional distress, and mental agony.

FIRST CAUSE OF ACTIO

NEGLIGENCE

- Plaintiff hereby incorporates by reference all preceding paragraphs of Plaintiff's Complaint as if fully set forth herein.
- At all relevant times, Defendants had a duty and continued to owe a duty to the Reid family to: (a) provide a safe and effective Devices, both initially and upon reimplantation, in design and manufacture, (b) notify the FDA of design flaws, (c) manufacture and test the Devices properly in compliance with applicable regulations and FDA-approved specifications, and (d) notify the Reid family of the defective nature of the Devices and that the Devices contained an unapproved critical component, were prone to leaking, and were not tested prior to initial marketing in an environment that simulated the end use environment.
- incorporating a defect into the design of the Devices, by failing to manufacture the Devices Devices and by failing to notify the Reid family of the risk that the Devices would not be Reid family by within the standard of care, by failing to properly test, validate and qualify the feed-thru and hermetically sealed and free of excessive moisture, thereby causing the Reid family's injuries. care to the Defendants breached their duty of reasonable
- sealed, contained moisture, allowed moisture to leak in after the Device has been implanted, and would, therefore, short circuit, corrode, or otherwise malfunction and expose patients, including Defendants breached their duty of reasonable care to the Reid family by manufacturing and assembling the Device in such a manner that they were not hermetically J.R., to loss of hearing, unnecessary surgery, to life-threatening physical trauma, pain and suffering and developmental loss or delay.

- Defendants breached their duty of reasonable care to the Reid family by failing to notify and warn the FDA, J.R.'s treating physicians, Plaintiff and the public at the earliest possible date of known design or manufacturing defects in the Device.
- Defendants breached their duty of reasonable care to the Reid family by failing to exercise due care under the circumstances, including but not limited to failure to timely recall.
- Defendants breached their duty by failing to qualify and validate the HiRes 90k with an AstroSeal feed-thru. 285.
- feed-thru under actual or simulated use conditions before commencement of marketing of the Defendants breached their duty by failing to test the HiRes 90k with an AstroSeal 286. Device
- Defendants breached their duty by not performing life cycle testing on the HiRes 90k with an AstroSeal feed-thru before implantation in J.R.'s head.
- Advanced Bionics breached its duty to Plaintiffs in at least the following ways: 288.
- and 2008 manufacturing specifications for the HiRes 90K by, among other things, using a feedthru component manufactured by Astro Seal rather than a feedthru component manufactured by PA&E, including, but not limited to, the violations described in the 2001 FDA Form-483, 2004 FDA Form-483, the 2005 Warning Letter, the 2007 FDA Form-483 and 2007 and design Advanced Bionics' deviated from the FDA-approved FDA Complaints;
- Advanced Bionics failed to obtain supplemental PMA approval for use of FDA the Astro Seal feedthru component through a 180-Day PMA Supplement or 30-Day Notice under 21 U.S.C. 360e(d)(6)(A)(i); 21 C.F.R. §814.39, including, but not limited to, the violations described above and the the 2005 2008 2004 FDA Form-483, and 2007 Warning Letter, the 2007 FDA Form-483 and federal violations described in the Complaints. ج,

Advanced Bionics failed to comply with the conditions of approval specified in the FDA PMA approving the HiRes 90K and earlier PMAs Bionics obtain supplemental approval prior to making any change that could affect Bionics cochlear implant including, without limitation, the requirement that Advanced Advanced of effectiveness and the safety devices;

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- manufacture of Advanced Bionics cochlear implant devices, including, but and not limited to, the violations described in the 2001 FDA Form-483, 2004 .⊟ FDA Form-483, the 2005 Warning Letter, the 2007 FDA Form-483 Advanced Bionics failed to comply with applicable CGMPs 2007 and 2008 FDA Complaints; ರ
- Advanced Bionics failed to adequately ensure that devices conformed to user's needs as required by the FDA CGMPs; ข่
- Bionics cochlear implant FDA Form-483, 2004 FDA Form-483, the 2005 Warning Letter, and 2 the devices, including, but not limited to, the violations described in the 2001 adverse applicable 2007 FDA Form-483, 2007 and 2008 FDA Complaints; Advanced Bionics failed to comply with Advanced reporting requirements involving ų,
- Advanced Bionics failed to investigate the cause of nonconformities alia, conducting trend analysis to identify nonconformities and premature relating to products, processes, and the quality system, including, inter device failures; ьio
- implant devices contained no more than 0.500% (5,000 ppm) moisture as required by the FDA and/or its PMA and failed to ensure that no cracks Advanced Bionics failed to ensure that Advanced Bionics cochlear feedthru of its assemblies under expected use conditions in the human body; epoxy conductive would develop in the or existed

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- Advanced Bionics failed to sufficiently evaluate and select Astro Seal as a supplier of feedthru assemblies on the basis of its ability to meet specified device requirements as required by the FDA CGMPs;
- Bionics Ö actual Advanced cochlear implant devices by testing production lots under adequately validate failed to simulated use conditions; and **Bionics** Advanced
- started after July 2003, which showed a fifty percent (50%) failure rate. Advanced Bionics concealed "life cycle" test results that were <u>~</u>
- periods of prolonged deafness; isolation; electrocution; interruption of his learning, including but As a direct and proximate result of the defects, J.R. was forced to endure multiple static noises, intermittent shorting of the implants, and pain with coupling of the implants; not limited to regression in speech performance, speech recognition, speech awareness, and communication skills; refusal to wear his external processors; frustration resulting in behavioral issues; and misdiagnosis as suffering from "bipolar disorder" when he was actually suffering affected J.R.'s ability to learn and to communicate with family and friends, caused him to experience social isolation, and has made social environments, including the classroom, more difficult to endure. He was required to "learn" to hear all over again on two separate occasions a result of the device failures, which resulted in loss of enjoyment of life, regression in speech and emotional pain and suffering, including but not limited to pain and suffering at the site of the implants, shocking sensations, facial tics, excessive loudness, volume sensitivity, startling with sound, This has negatively explant and re-implantation surgeries that caused him severe physical, mental, physical pain and harm that he was unable to verbalize due to his tender age. and hearing, difficulties in learning, emotional distress, and mental agony 289.
- As a direct and proximate result of Defendants' wrongful conduct, including failure to comply with applicable FDA requirements and FDA-approved Device specifications Civil Code Section 1714(a), the Reid family and J.R. have sustained and will continue to sustain severe physical injuries, hearing loss, unnecessary surgery, severe emotional distress, 290.

economic losses and other damages for which they are entitled to compensatory damages in an amount to be proven at trial. As a direct and proximate result of Defendants' wrongful conduct, including failure to comply with applicable industry standards, the Reid family and J.R. have sustained and will continue to sustain severe physical injuries, hearing loss, unnecessary surgery, severe entitled to are emotional distress, economic losses and other damages for which they compensatory damages in an amount to be proven at trial

SECOND CAUSE OF ACTION

NEGLIGENCE PER SE

- Plaintiff hereby incorporates by reference all preceding paragraphs of Plaintiff's Complaint as if fully set forth herein.
- Defendants have an obligation not to violate the law in the manufacture, design, testing, assembly, inspection, labeling, packaging, supplying, marketing, selling, distribution, advertising, preparing for use, warning of the risks and dangers of the Device. 293.
- Defendants were negligent in at least the following ways, although there are additional means by which the Defendants were negligent for violation of federal statutory and regulatory law 294.
- Advanced Bionics deviated from the FDA-approved design and manufacturing specifications for the HiRes 90k by, among other things, using a feed-thru component manufactured by AstroSeal rather than a feed-thru component manufactured by PA&E, including 2005 FDA Form-483s and 2007 FDA the violations described in the 2004 and Complaint.
- Advanced Bionics failed to obtain supplemental PMA approval for use of the C.F.R. Part 814.39, including to the violations described in the AstroSeal feed-thru component through a 180-Day PMA Supplement or 30-Day Notice under 21 2004 and 2005 FDA Form-483s and 2007 FDA Amended Complaint. § 360e(d)(6)(A)(i); 21 296.

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- Advanced Bionics failed to comply with the conditions of approval specified in the FDA PMA approving the HiRes 90k and earlier PMAs including, without limitation, the any change requirement that Advanced Bionics obtain supplemental approval prior to making that could affect the safety and effectiveness of a device.
- Advanced Bionics failed to comply with applicable CGMPs in the manufacture of the HiRes 90k including, but not limited to, the violations described in the 2004/2005 FDA Form 483s, 2005 FDA Warning Letter; and the 2007 FDA Amended Complaint.
- Advanced Bionics failed to comply with applicable adverse event reporting requirements involving the HiRes 90k, including, but not limited to, the violations described in the 2005 FDA Warning Letter; and the 2007 FDA Amended Complaint.
- Advanced Bionics failed to ensure that HiRes 90k devices contained no more than 0.500% (5,000 ppm) moisture as required by its PMA. 300.
- Advanced Bionics failed to sufficiently evaluate and select AstroSeal as a supplier of feed-thru assemblies on the basis of its ability to meet specified device requirements required by the FDA CGMPs. 301.
- Advanced Bionics failed to adequately validate the HiRes 90k devices by testing production lots under actual or simulated use conditions. 302.
- The manufacture of the HiRes90k was performed in violation of the Code of Federal Regulations and the federal statutory law. 303.
- Overall, Defendants failed to comply with Federal law in at least the following 304. ways:
- manufactured by PA&E, including, but not limited to, the violations Defendants deviated from the FDA-approved design and manufacturing specifications for the HiRes 90K by, among other things, using a feedthru component manufactured by Astro Seal rather than a feedthru component described in the 2004 FDA Form-483, the 2005 Warning Letter, the 2007 FDA Form-483 and 2007 and 2008 FDA Complaints; ಸ

Defendants failed to obtain supplemental PMA approval for use of the Supplement or \$814.39, and 2007 including, but not limited to, the violations described in the 2004 C.F.R. Form-483, the 2005 Warning Letter, the 2007 FDA Form-483 Astro Seal feedthru component through a 180-Day PMA 21 360e(d)(6)(A)(i); U.S.C. and 2008 FDA Complaints. 30-Day Notice under 21

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Defendants failed to comply with the conditions of approval specified in supplemental approval prior to making any change that could affect the 90K and earlier PMAs including, obtain safety and effectiveness of Advanced Bionics cochlear implant devices; Advanced Bionics without limitation, the requirement that the FDA PMA approving the HiRes

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Defendants failed to comply with applicable CGMPs in the manufacture of Advanced Bionics HiRes 90K cochlear implant devices, including, but not limited to, the violations described in the 2004 FDA Form-483, the and 2007 and 2005 Warning Letter, and the 2007 FDA Form-483 FDA Complaints;

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- Defendants failed to comply with applicable adverse event reporting requirements involving Advanced Bionics HiRes 90K cochlear implant devices, including, but not limited to, the violations described in the 2004 FDA Form-483, the 2005 Warning Letter, the 2007 FDA Form-483 and 2007 and 2008 FDA Complaints;
- implant devices contained no more than 0.500% (5,000 ppm) moisture as required by the FDA and/or its PMA and failed to ensure that no cracks Defendants failed to ensure that Advanced Bionics HiRes 90K cochlear feedthru its of assemblies under expected use conditions in the human body; epoxy conductive would develop in the or existed

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- Advanced Bionics failed to sufficiently evaluate and select Astro Seal as a supplier of feedthru assemblies on the basis of its ability to meet specified device requirements as required by the FDA CGMPs; ác
- Defendants failed to adequately validate Advanced Bionics HiRes 90K cochlear implant devices by testing production lots under actual or simulated use conditions; 넏
- cochlear implant devices to the final user or patient, causing delays in Defendants failed to adequately track Advanced Bionics HiRes 90K notifications regarding serious problems and defects with the devices.
- Defendants' acts constitute violations of the following applicable federal statutes: 305.
- 21 U.S.C. 360e(d)(6)(A)(i);
- , 21 C.F.R. 814.39;
- 21 C.F.R. 814.39(a);
- 21 C.F.R. Part 820;
- 21 C.F.R. 820.20;

21 C.F.R. Part 821;

- 21 C.F.R. 820.20-c;
- 21 C.F.R. 820.22;
- 21 C.F.R. 820.25(b);
- 21 C.F.R. 820.30(b); 21 C.F.R. 820.30(f);
 - 21 (1: 35.00.70(1),

21 C.F.R. 820.30(g);

- m. 21 C.F.R. 820.30-c;
- 21 C.F.R. 820.50;

21 C.F.R. 820.70(a);

- 21 C.F.R. 820.75(a);
- q. 21 C.F.R. 820.75(b);

- 21 C.F.R. 820.75-c;
- 21 C.F.R. 820.80;
- 21 C.F.R. 820.80(d);
- 21 C.F.R. 820.100;
- 21 C.F.R. 820.100(a)(1);
- 21 C.F.R. 820.100(a)(2); ≥
- 21 C.F.R. 820.100(a)(3); 21 C.F.R. 820.100(a)(6);
- 21 C.F.R. 820.100(b);
- 21 C.F.R. 820.250(a); bb.

21 C.F.R. 820.198;

aa.

- FDCA 501(h); \ddot{s}
- FDCA 519. dd.
- and a breach of duty subjecting Defendants to civil liability for all damages arising Defendants' acts constitute an adulteration, misbranding, or both, as defined by regulations, therefrom and from parallel state law requirements, under the theory of negligence per se. 21 U.S.C. §§ 331(a) and 333(a)(2) and applicable FDA the Federal FDCA, constitute
- The Reid family, as a purchaser of the Defendants' Device, is within the class of statutes and regulations described above are designed to protect, and Plaintiff's injuries are the type of harm these statutes and regulations are designed to prevent. 307. persons the
- As a direct and proximate result of Defendants' wrongful conduct, Plaintiff has economic losses and other damages for which they are entitled to compensatory and equitable damages and declaratory relief in an amount to be proven at trial. Defendants are liable to Plaintiff for all general, special, and equitable relief to which Plaintiff is entitled by law. sustained and will continue to sustain severe physical injuries and/or death, severe 308. distress,

THIRD CAUSE OF ACTION

STRICT LIABILITY – DESIGN DEFECT

- Plaintiff hereby incorporates all preceding paragraphs of Plaintiff's complaint as if fully set forth herein.
- At all times relevant to this action, Defendants were engaged in the business of The Clarion S-Series C1.2 and HiRes 90k devices were manufactured and used for the purpose of allowing individuals with complete or severe hearing impairment to experience sound, and designing, manufacturing, producing, inspecting, testing, packaging, warranting, distributing, selling, supplying, and otherwise placing cochlear implant devices into the stream of commerce. other related uses. 310.
- Upon information and belief, at all times relevant to this action, Defendants their "Does" 1-10 were engaged in the business of designing, manufacturing, producing, inspecting, testing, packaging, warranting, distributing, selling, supplying, and otherwise placing feedthru components for cochlear implant devices into the stream of commerce.
- implanted into J.R. on June 16, 1999, was defective at the time it left the hands of the Defendants in that it was not reasonably safe and a reasonable person would conclude that the utility of the S-Series C1.2 cochlear implant devices, including the product did not outweigh the risk inherent in marketing a product designed in that manner The Clarion 312.
- The HiRes 90k cochlear implant devices, including the devices implanted into J.R. on September 3, 2004 and September 7, 2005, were defective at the time they left the hands of the Defendants in that they were not reasonably safe and a reasonable person would conclude that the utility of the product did not outweigh the risk inherent in marketing a product designed in that manner.
- The Clarion S-Series C1.2 and HiRes 90k cochlear implant devices, at the time they left the hands of the Defendants, were so likely to harm the recipients that a reasonable manufacturer or person who had actual knowledge of their potential for producing injury would conclude that they should not have been placed into the stream of commerce in that fashion. 314.

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- In addition, the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices failed to conform to and/or fell below consumer expectations and/or failed to perform as safely foreseeable or reasonably an intended ₽. as an ordinary consumer would expect when used 315.
- As a direct and proximate result of the defectively designed cochlear implant devices, Plaintiffs suffered serious injuries as herein alleged. 316.
- has will continue to sustain severe physical injuries and/or death, hearing loss, unnecessary surgery, severe emotional distress, economic losses, and other damages for which direct and proximate result of Defendants' wrongful conduct, J.R. J.R. is entitled to recover in an amount to be proven at trial As a sustained and
- Defendants Advanced Bionics had specific knowledge of the unusually high rate implanted. Defendants Advanced Bionics' conduct, as set forth therein, was done with fraud and/or malice, and in conscious, willful, and reckless disregard of J.R's health, safety, and of device failures, that the devices were not tested or validated in accordance with federal law, and that the devices were adulterated, prior to the date that J.R.'s implants were surgically Thus, Plaintiffs are entitled to recover punitive damages. welfare.

FOURTH CAUSE OF ACTION

STRICT LIABILITY – MANUFACTURING DEFECT

- Plaintiff hereby incorporates by reference all preceding paragraphs of Plaintiff's Complaint as if fully set forth herein.
- The Devices were defectively manufactured because the foreseeable risks of benefits allows associated with the device, particularly given that correct manufacturing technology mechanical malfunction and failure using a device that leaks water outweighs the medical device manufacturers to produce devices that do not leak to an excessive degree
- The devices were manufactured in a manner violative of the Federal Food, Drug seq. (hereinafter "FDCA") and applicable FDA et 321 တာ Cosmetic Act, 21 U.S.C. and

The facilities or controls used by Defendants in the manufacture, packing, storage, FDA's quality or installation of the devices were not in conformity with applicable regulations and FDAforth in approved specifications for the device or the CGMP requirements set system regulations, 21 C.F.R. Part 820. regulations.

- Defendants knew or should have known of the manufacturing defect and the risk of serious bodily injury that exceeded the benefits associated with the design of the Device. 322.
- Furthermore, the Device and its defects presented an unreasonably dangerous risk beyond what the ordinary consumer would reasonably expect.
- The Device is inherently dangerous for its intended use due to design and/or manufacturing defect and improper functioning. Defendants are, therefore, strictly liable. 324.
- The following is true in terms of the date of manufacture of J.R.'s Devices:
- At all times relevant to this action, Defendants knew that J.R.'s Devices, including its components, would be purchased by healthcare providers and/or patients for the purpose of surgical implantation in the human body. ಡ
- At all times relevant to this action, Defendants knew that J.R.'s Devices would be used without inspection for defects. ف
- J.R.'s Devices were manufactured in a manner violative of the FDCA and applicable FDA regulations. ပ
- The cochlear implants failed to conform to required device specifications approved by the FDA and failed to comply with other applicable federal laws and regulations, including, but not limited to, the violations described in the 2001 FDA Form 483, the 2004/2007 FDA Form 483s, Warning Letter, and the 2007 FDA Amended Complaint. ਹਂ
- regulations caused the Device to be unsafe for its intended use and instead exposed the users of the Device to serious injury by reason of defects in The lack of compliance with the FDCA and applicable FDA laws and Such failures their manufacture, testing, components, and constituents. o.

and protect users of the HiRes 90k from the defective manufacture of the include, but are not limited to, the failure of Defendants to properly guard device.

- that was reasonably a manner ij. used the HiRes 90k device foreseeable to Defendants. 4
- in J.R.'s skull, was the direct and proximate cause of serious injuries to The failure of the HiRes 90k device due to defects, while it was implanted J.R. as herein alleged. ác
- direct and proximate result of Defendants' wrongful conduct, J.R. has and other damages for which sustained and will continue to sustain severe physical injuries and/or death, hearing loss, unnecessary surgery, severe emotional distress, economic losses, is entitled to recover in an amount to be proven at trial. As a
- Defendants are liable to the Reid family for all general, special, and equitable relief to which the Reid family is entitled by law. 327.

FIFTH CAUSE OF ACTION

STRICT LIABILITY - FAILURE TO WARN

- Plaintiffs hereby incorporate by reference all preceding paragraphs of Plaintiff's Complaint as it set forth fully herein. 328.
- violation of applicable federal laws and regulations and without adequate warnings of the risks HiRes90k cochlear implant devices in an unreasonably dangerous and defective condition in Defendants Advanced Bionics sold and distributed the Clarion S-Series C1.2 and dangers posed by such adulterated devices. 329.
- warn the Reid Family of dangerous defects in the Clarion S-Series C1.2 and HiRes 90k devices At all times relevant to this action, Defendants Advanced Bionics had a duty to 330.

and because, inter alia, Defendants Advanced Bionics knew, or reasonably should have known, that to, the FDA In addition, Defendants Advanced Bionics knew, or reasonably should have known, that they had an obligation to investigate and to promptly inform the FDA, healthcare providers, and/or Advanced Bionics cochlear implant recipients, including and had Warning Letter, and the 2007 FDA Amended Complaint, the Clarion S-Series C1.2 2005 a result of its violations of federal laws and regulations, including, but not limited HiRes90k devices were defective, adulterated, misbranded, unreasonably unsafe, violations described in the 2001 FDA Form 483, 2004/2005 FDA Form 483s, J.R., of the failures, risks, and dangers associated with the devices. propensity to fail when implanted.

- Defendants Advanced Bionics breached their duty by failing to reasonably warn the Reid family and J.R.'s healthcare providers that his Clarion S-Series C1.2 and/or HiRes 90k devices were potentially defective before the devices were implanted and to exercise due care under the circumstances to prevent injury to Plaintiffs, including in failing to comply with federal requirements to take prompt corrective action when nonconforming devices were first discovered.
- Had Defendants Advanced Bionics warned the Reid family of the defects and potential adverse consequences of implanting the Clarion S-Series C1.2 and/or HiRes 90k devices, the Reid family would never have allowed the devices to be implanted 332.
- As a direct and proximate result of Defendants Advanced Bionics' failure to warn, Plaintiffs suffered serious injuries as herein alleged. 333.
- of device failures, that the devices were not tested or validated in accordance with federal law, Defendants Advanced Bionics had specific knowledge of the unusually high rate surgically and that the devices were adulterated, prior to the date that J.R.'s implants were 334.

implanted. Defendants Advanced Bionics' conduct, as set forth therein, was done with fraud and/or malice, and in conscious, willful, and reckless disregard of J.R.'s health, safety, and Thus, Plaintiffs are entitled to recover punitive damages.

SIXTH CAUSE OF ACTION

BREACH OF EXPRESS WARRANTY

- Plaintiffs hereby incorporate by reference all preceding paragraphs of Plaintiff's Complaint as it set forth fully herein. 335.
- and sales representatives to urge the use, purchase, and implantation of the Clarion S-Series C1.2 cochlear implant devices, and expressly warranted to members of the general public, including J.R. and his healthcare providers, that the Clarion S-Series C1.2 was "free from defects in Series C1.2, Defendants Advanced Bionics utilized advertising media, professional publications, workmanship and materials and will not fail in the environment of the human body for a period At all times relevant to this action, on and prior to the implant of the Clarion Sof 10 years from the date of implantation." 336.
- The Reid family relied upon the said express warranties of Defendants Advanced Bionics in the purchase, use, and implantation of the Clarion S-Series C1.2 cochlear implant 337. device.
- C1.2 J.R.'s Clarion S-Series C1.2 was not effective, proper, and safe for its intended cochlear implant device was defective and caused serious injury to J.R. when it was put to its use as expressly warranted by Defendants Advanced Bionics in that the Clarion S-Series intended use. 338.

- At all times relevant to this action, on and prior to the implant of the HiRes 90k devices, Defendants Advanced Bionics utilized advertising media, professional publications, and implant devices, and expressly warranted to members of the general public, including J.R. and materials and will not fail in the environment of the human body for a period of 10 years from cochlear his healthcare providers, that the HiRes 90k was "free from defects in workmanship sales representatives to urge the use, purchase, and implantation of the HiRes 90k the date of implantation."
- Plaintiffs relied upon the said express warranties of Defendants Advanced Bionics in the purchase, use, and implantation of the HiRes 90k cochlear implant devices.
- J.R.'s HiRes 90k cochlear implant devices were not effective, proper, and safe for their intended use as expressly warranted by Defendants Advanced Bionics in that the HiRes 90k cochlear implant devices were defective and caused serious injury to J.R. when they were put to their intended use.
- Defendants Advanced Bionics failed to provide cochlear implants to J.R. that were not defective
- As a direct and proximate result of Defendants Advanced Bionics' breach of their express warranties, Plaintiffs suffered serious injuries as herein alleged. 343.
- Defendants Advanced Bionics had specific knowledge of the unusually high rate implanted. Defendants Advanced Bionics' conduct, as set forth therein, was done with fraud of device failures, that the devices were not tested or validated in accordance with federal law, and that the devices were adulterated, prior to the date that J.R.'s implants were surgically and/or malice, and in conscious, willful, and reckless disregard of J.R's health, safety, and Thus, Plaintiffs are entitled to recover punitive damages. 344. welfare.

SEVENTH CAUSE OF ACTION

BREACH OF IMPLIED WARRANTY OF MERCHANTABILITY

- Plaintiff hereby incorporates by reference all preceding paragraphs of Plaintiff's Complaint as if fully set forth herein.
- Defendants impliedly warranted that the HiRes90k Device, which Defendants designed, manufactured, assembled, promoted and sold to the Reid family, was merchantable and fit and safe for ordinary use. 346.
- Defendants further impliedly warranted that their Device, which Defendants designed, manufactured, assembled, promoted and sold to the Reid family, was fit for their particular purposes. 347.
- when sold, and unfit for the particular purpose for which they were sold, and subjected J.R. to a result of a manufacturing defect and violations of applicable CGMP requirements, Defendants' Device was defective, unmerchantable, and unfit for ordinary use severe and permanent injuries and/or death. As
- Defendants breached the implied warranties of merchantability and fitness for a particular purpose when their Device was sold to the Reid family, in that the Devices were defective and suffered water leaks and, therefore, failed to function.
- Any purported written warranty fails of its essential purpose.
- Any disclaimers of implied warranties are ineffectual to the extent not provided to or otherwise made known to the Reid family. 351.
- Any disclaimer of consequential damages is invalid as the limited remedy provided fails in its essential purpose to redress the harm and personal injury to the Reid family in that it, in effect, provides no remedy at all for the defect necessary to be redressed.
- Any such disclaimer of consequential damages is unconscionable.

- As a direct and proximate result of Defendants' breach of implied warranties, the Reid family has sustained economic losses and other damages for which the Reid family entitled to compensatory and equitable damages in an amount to be proven at trial
- that the devices were not tested or validated in accordance with federal law, and that the devices Defendants Defendants had specific knowledge of the unusually high rate of device failures, conscious, willful, and reckless disregard of the Reid family's health, safety, and welfare. Thus, Advanced Bionics' conduct, as set forth therein, was done with fraud and/or malice, were adulterated, prior to the date that J.R.'s implants were surgically implanted. Plaintiffs are entitled to recover punitive damages.

EIGHTH CAUSE OF ACTION

BREACH OF IMPLIED WARRANTY OF FITNESS

- Plaintiffs hereby incorporate by reference all preceding paragraphs of Plaintiff's Complaint as if set forth fully herein. 356.
- produced, inspected, tested, packaged, warranted, distributed, sold, supplied, and otherwise At the time Defendants Advanced Bionics designed, manufactured, marketed, Defendants Advanced Bionics knew of the particular use for its cochlear implant devices, including placed cochlear implants into the stream of commerce for use by Plaintiffs, Clarion S-Series C1.2 and HiRes 90k devices sold to and implanted in J.R. 357.
- Plaintiffs and/or J.R.'s healthcare providers relied on Defendants Advanced Bionics' skill and judgment to furnish suitable goods. 358.
- At the time it left Defendants Advanced Bionics' hands and was implanted into J.R., the Clarion S-Series C1.2 cochlear implant device was not "suitable goods" and was neither reasonably safe nor minimally safe for its particular use. 359.

- into J.R., the HiRes 90k cochlear implant devices were not "suitable goods" and were neither At the time they left Defendants Advanced Bionics' hands and were implanted reasonably safe nor minimally safe for their particular use.
- As a direct and proximate result of Defendants Advanced Bionics' breach of implied warranty of fitness for a particular purpose, Plaintiffs suffered serious injuries as herein alleged.
- that the devices were not tested or validated in accordance with federal law, and that the devices Advanced Bionics' conduct, as set forth therein, was done with fraud and/or malice, and in Defendants had specific knowledge of the unusually high rate of device failures, Defendants conscious, willful, and reckless disregard of the Reid family's health, safety, and welfare. Thus, were adulterated, prior to the date that J.R.'s implants were surgically implanted. Plaintiffs are entitled to recover punitive damages. 362.

NINTH CAUSE OF ACTION

FRAUD

- Plaintiffs hereby incorporate by reference all preceding paragraphs of Plaintiff's Complaint as it set forth fully herein. 363.
- Defendants expressly, impliedly, falsely and fraudulently represented to members of the general public, including the Reid family and the Reid family's health care providers, that the HiRes 90k devices were of merchantable quality, in compliance with federal law and regulations, not adulterated, not misbranded, and safe for the use for which they were intended. These misrepresentations and omissions of fact include, but are in no way limited to: 364.
- physicians that it did not supplement its PMA Application to include the Defendants never disclosed to the Reid family or the Reid family's AstroSeal feed-thru.

- simulated environment in which the device was to be implanted (i.e. the physicians or audiologists that it did not test the HiRes 90k device in a Defendants never disclosed to the Reid family or the Reid family's human body) before commencement of marketing the device. ف
- cycle testing in an environment which simulated the human body in 2004, physicians and audiologists that it had surreptitiously commenced life Defendants never disclosed to the Reid family or the Reid family's and within 70 days, 50% of the test devices failed such testing. ပ
- physicians that there was a history of device failures related to moisture with the Clarion and Clarion II, Defendants' previous cochlear implant Defendants never disclosed to the Reid family or the Reid family's devices. ರ
- Defendants made representations via comments to the Reid family and/or the Reid family's physicians through oral representations and/or written promotional and marketing materials that its products were the most technologically advanced and the safest. oj.
- were leaking at the feedthru, which the company knew as late as October Defendants failed to tell the Reid family that it knew HiRes90k devices 2004. 4
- The following facts were true as of the date that J.R. was implanted with the HiRes90k Device in his left ear in September 3, 2004: 365.
- The HiRes90k was not tested before marketing in an environment that simulated the human body. ಡ
- Defendants declared that they would not wait for all risks to be studied before selling the device that J.R. received. ف

- The FDA had previously cited Advanced Bionics in a Form 483 in 2001 for failing to submit PMA applications for manufacturing processes and design changes ပ
- There were more than 100 devices that failed for leaking in predecessor generation devices. ರ
- devices were leaking, among other places, through the feedthru (the same Of the devices leaking, Advanced Bionics was aware by May 2002 that component where J.R.'s device leaked)
- A "Hermeticity Task Team" was set up by Defendants to solve the "major problems" of leaking with Advanced Bionics cochlear implant. 4:
- Advanced Bionics engineers admitted that there was "not enough data to determine how reliable the AstroSeal feedthrus would be" in January 2003. ьò
- There was a problem with the "seal fixture" in the HiRes90k using AstroSeal feedthrus in February 2003. Ę
- There was knowledge that the hermeticity problems Advanced Bionics was experiencing with PA&E devices was applicable to AstroSeal, as well, before J.R. was implanted
- Advanced Bionics admitted in April 2003, before J.R. was implanted, that it would not know the "long term effectiveness" of the HiRes90k feedthru for "years."
- In June 2004, one-third of devices tested at a third party vendor had high moisture. <u>ن</u>ـ

In addition to the facts listed in the preceding paragraph concerning Advanced Bionics' actions as of September 3, 2004, the following was also true as of the date that J.R. implanted with the HiRes90k Device in his right ear on September 7, 2005: 366.

- The former majority owner told Advanced Bionics employees to stop testing returned devices in August/September 2004. ಡ
- performed a "for cause" inspection because of device reliability concerns in August/September 2004. The FDA نے
- through the feedthru, and that company investigations into the issue were Advanced Bionics engineers, including the designer of the HiRes90k, informed company management that devices were leaking, including being mishandled. ပ
- d. The FDA issued a Warning Letter in February 2005.
- night in February 2005 that devices were continuing to fail at an alarming The auditory division president advised company leaders on a Saturday rate. ø
- moisture in March 2005, thus giving the company notice that the problem Advanced Bionics received a "post fix" returned device with high was not with sealing in moisture but instead leaking. 4
- The President of Operations told a group of Advanced Bionics employees that "hitting the numbers" (i.e. sales) was more important than quality. ದ
- Advanced Bionics' shareholders were being paid a bonus for the number of devices sold, and such a figure was not benchmarked on quality. þ
- Advanced Bionics did not do its job in qualifying the AstroSeal feed-thru.
- on its Defendants knowingly or recklessly made material false representations to the Reid family and the Reid family's healthcare providers about the functionality of the HiRes 90k Device with the intent that the Reid family would act and/or refrain from acting representations.
- The Reid family and the Reid family's health care providers relied upon said representations of Defendants in the selection, purchase, and use of the HiRes 90k device, and 368.

but for the falseness of those representations, implantation would not have occurred and/or J.R.'s defective Device would have been removed much earlier.

- Said representations by Defendants were false and untrue, in that the HiRes 90k devices were not in compliance with federal safety regulations and laws, were adulterated, were not safe for their intended use, nor were they of merchantable quality or functional devices as Defendants were aware that the devices had very dangerous properties and defects that could potentially cause injury and damage to the users HiRes90k devices, including J.R., thereby threatening the health, life, and hearing of J.R. represented by Defendants. 369.
- component parts, were defectively designed and/or manufactured, adulterated, and in violation of At all times relevant to this action, prior to and at the time Defendants sold the devices and while they were surgically implanted, Defendants knew, as a result of complaints of other users, explant tests, research and other information, that the HiRes 90k devices, and their federal safety regulations and laws in that they had extremely dangerous properties and defects. 370.
- Defendants further knew that the devices had a propensity to stop functioning properly and/or completely fail, while implanted, from exposure to moisture and from other
- At all times relevant to this action, Defendants, despite the actual knowledge described herein above, intentionally suppressed the aforementioned test results, complaints, and other information to keep such knowledge from the general public, including the Reid family and the Reid family's health care providers. 372.
- Defendants included a Package Insert with the HiRes90k devices implanted in The insert provided That insert stated that the device had been exposed to clinical trials. graphs and explanations of the failure rate of the device.
- The clinical trial information provided in the Package Insert related to the HiRes90k with a PA&E feedthru. 374.

- No clinical trials were performed on the device in the package, namely the HiRes90k with an AstroSeal feedthru. 375.
- The statements made in the Package Insert were untrue, in that the device enclosed with the insert had not been subjected to any clinical trials, nor were failure rates for any clinical trials known for the HiRes90k with an AstroSeal feedthru.
- Defendant Advanced Bionics sent a letter to clinicians on September 27, 2004, informing them of the recall of HiRes90k devices. 377.
- ಡ The September 27, 2004 letter claims that HiRes90k devices have failed and recall is necessary due to "moisture within devices as they are produced."
- HiRes90k devices had a leak path through the defective AstroSeal feedthru, rather than a problem with In reality, the source of moisture in HiRes90k devices was external. sealed-in moisture. 379
- Prior to September 2004, Advanced Bionics had tested the theory that their manufacturing processes were causing "moisture within the devices as they are produced." Tests had shown that moisture was not being sealed in the devices. Advanced Bionics' Manager of the Auditory Quality stated that these tests "lay to rest any concern about the adequacy of vacuum bakeout conditions to remove liquid water added during the production sequence." 380.
- Statements in the September 27, 2004 letter regarding the source of moisture and the efficacy of corrective actions being taken by Defendants were false.
- As a result of Defendants' conduct and the Reid family's detrimental reliance on the same, the Reid family has sustained and will continue to sustain physical injuries, emotional distress, economic losses and other damages for which the Reid family is entitled to damages.

TENTH CAUSE OF ACTION

NEGLIGENT MISREPRESENTATION

- the ot Plaintiffs repeat, reallege and incorporate herein by this reference all preceding allegations as though set forth in full. 383.
- Defendants Advanced Bionics negligently misrepresented to members of the general public, including Plaintiffs and the Reid family's healthcare providers, that the Clarion compliance with federal laws and regulations, not adulterated, not misbranded, and safe for the quality, and HiRes 90k cochlear implant devices were of merchantable use for which they were intended. S-Series C1.2 384.
- Plaintiffs and/or the Reid family's healthcare providers reasonably relied, to their detriment, upon the misrepresentations and omissions of Defendants Advanced Bionics in their advertisements, and promotions concerning, inter alia, the safety, longevity, and and They also relied on Defendants Advanced Bionics' representations that the Clarion S-Series C1.2 effectiveness of the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices. HiRes 90k cochlear implant devices were safe for use. 385. labeling,
- As a direct and proximate result of Defendants Advanced Bionics' conduct and Plaintiffs' detrimental reliance thereon, Plaintiffs suffered serious injuries as herein alleged
- Defendants had specific knowledge of the unusually high rate of device failures, that the devices were not tested or validated in accordance with federal law, and that the devices were adulterated, prior to the date that J.R.'s implants were surgically implanted. Defendants Advanced Bionics' conduct, as set forth therein, was done with fraud and/or malice, and in conscious, willful, and reckless disregard of the Reid family's health, safety, and welfare. Plaintiffs are entitled to recover punitive damages. 387.

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ELEVENTH CAUSE OF ACTION FRAUDULENT CONCEALMENT

- the $_{
 m of}$ all Plaintiffs repeat, reallege and incorporate herein by this reference preceding allegations as though set forth in full.
- Defendants Advanced Bionics intentionally and purposefully concealed material information from healthcare providers, the FDA, and patients concerning the defective nature and danger of the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices, including information that the devices were not as safe as other similar cochlear implant devices, that the devices were not of merchantable quality, that the devices were not in compliance with federal laws and regulations, that the devices were adulterated, that the devices were misbranded, that the devices were not safe for the use for which they were intended, that the devices were defective, and that the devices posed a dangerous risk to consumers. In doing so, Defendants Advanced Bionics acted with willful, wanton, and reckless disregard for the safety of consumers. 389.
- information that would have caused healthcare providers and consumers to know that their prior Defendants Advanced Bionics purposefully and intentionally concealed material representations concerning the superiority, effectiveness, safety, longevity, and merchantability of the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices were false,
- the implant devices. They further depended and relied on Defendants Advanced Bionics to inform them of information tending to indicate that the cochlear implant devices were defective and/or that there were serious dangers associated with the implantation and continued use of the Clarion Absent disclosure by Defendants representations made by Defendants Advanced Bionics concerning the superiority, effectiveness, safety, longevity, and merchantability of the Clarion S-Series C1.2 and HiRes 90k cochlear Advanced Bionics, Plaintiffs had no way to know the truth as to the cause of J.R.'s problems. on family's healthcare providers relied S-Series C1.2 and HiRes 90k cochlear implant devices. Reid and/or the Plaintiffs
- As a direct and proximate result of Defendants Advanced Bionics' fraudulent concealment, Plaintiffs and/or the Reid family's healthcare providers were unaware of the latent

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dangers posed by the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices and were unaware that the defective devices were the cause of J.R.'s pain and regression in hearing and speech.

- fraudulent As a direct and proximate result of Defendants Advanced Bionics' concealment, Plaintiffs suffered serious injuries as herein alleged
- that the devices were not tested or validated in accordance with federal law, and that the devices were adulterated, prior to the date that J.R.'s implants were surgically implanted. Defendants Advanced Bionics' conduct, as set forth therein, was done with fraud and/or malice, and in Thus, Plaintiffs Defendants had specific knowledge of the unusually high rate of device failures, conscious, willful, and reckless disregard of J.R.'s health, safety, and welfare. are entitled to recover punitive damages. 394.

TWELFTH CAUSE OF ACTION

DECEPTIVE BUSINESS PRACTICES UNDER GENERAL BUSINESS LAW §349

- the Plaintiffs repeat, reallege and incorporate herein by this reference all preceding allegations as though set forth in full
- general public, including Plaintiffs and the Reid Family's healthcare providers, that the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices Defendants Advanced Bionics expressly, impliedly, falsely, and fraudulently were of merchantable quality, in compliance with federal laws and regulations, not adulterated, not misbranded, and safe for the use for which they were intended. represented to members of the 396.
- said of the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices, and but for the falseness of representations of Defendants Advanced Bionics in the selection, purchase, use, and implantation those representations, implantation would not have occurred and/or J.R.'s defective devices uodn providers relied the Reid Family's healthcare would have been removed much earlier. and **Plaintiffs** 397.

- At all times relevant to this action, Defendants Advanced Bionics, despite the general public, actual knowledge described herein above, intentionally suppressed the aforementioned test results, complaints, and other information to keep such knowledge from the including Plaintiffs and J.R.'s healthcare providers. 398.
- warn and concealment of material information indicating that the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices were defective and dangerous, constituted an act or practice Defendants Advanced Bionics' misrepresentations, along with their failure to that was deceptive or misleading in a material way
- As a direct and proximate result of Defendants Advanced Bionics' deceptive business practices and Plaintiffs' detrimental reliance thereon, Plaintiffs suffered serious injuries as herein alleged. 400
- As a direct and proximate result of Defendants Advanced Bionics' deceptive business practices, Plaintiffs and/or J.R.'s healthcare providers were unaware of the latent dangers posed by the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices and were unaware that the defective devices were the cause of J.R.'s pain and regression in hearing and
- that the devices were not tested or validated in accordance with federal law, and that the devices Advanced Bionics' conduct, as set forth therein, was done with fraud and/or malice, and in Thus, Plaintiffs Defendants had specific knowledge of the unusually high rate of device failures, Defendants were adulterated, prior to the date that J.R.'s implants were surgically implanted. conscious, willful, and reckless disregard of J.R.'s health, safety, and welfare. are entitled to recover punitive damages.

THIRTEENTH CAUSE OF ACTION

FRAUDULENT MISREPRESENTATION

of the all Plaintiffs repeat, reallege and incorporate herein by this reference preceding allegations as though set forth in full.

- Defendants Advanced Bionics falsely and fraudulently represented to the medical S-Series and healthcare community, to Plaintiffs, and to the public generally that the Clarion C1.2 and HiRes 90k cochlear implant devices were clinically safe and/or effective.
- The representations made by Defendants Advanced Bionics were, in fact, false.
- When said representations were made by Defendants Advanced Bionics, they knew those representations to be false, and acted with willful, wanton, and reckless disregard for the safety of consumers of the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices.
- The representations were made by Defendants Advanced Bionics with the intent of defrauding and deceiving the medical community into recommending and prescribing the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices and deceiving patients, including Plaintiffs, into purchasing and consenting to the implantation of the devices.
- At the time the aforesaid representations were made by Defendants Advanced Bionics and the time that J.R. was implanted with the Clarion S-Series C1.2 and HiRes 90k cochlear implant devices, Plaintiffs and/or J.R.'s healthcare providers were unaware of the falsity of said representations and reasonably believed them to be true.
- As a direct and proximate result of Defendants Advanced Bionics' deceptive business practices and Plaintiffs' detrimental reliance thereon, Plaintiffs suffered serious injuries as herein alleged. 409.

FOURTEENTH CAUSE OF ACTION

UNJUST ENRICHMENT

- of Plaintiffs repeat, reallege and incorporate herein by this reference all preceding allegations as though set forth in full. 410.
- As the intended and expected result of their wrongdoing, Defendants Advanced Bionics have profited and benefited from the purchase of the Clarion S-Series C1.2 and HiRes Defendants Advanced Bionics have also profited from the HiRes 90k cochlear implant device used in the revision of J.R.'s cochlear implant. cochlear implant devices by Plaintiffs. 411.

- Defendants Advanced Bionics have voluntarily accepted and retained these safe product, and his parents were caused to incur additional expenses in replacing the defective profits, knowing that as a result of their negligence and fraud, J.R. did not receive a reasonably cochlear implants. 412.
- the disgorgement and restitution of Defendants Advanced Bionics' wrongful profits, revenues, and benefits, and such other relief as is proper to remedy Defendants Advanced Bionics' unjust By virtue of the wrongdoing alleged herein, Defendants Advanced Bionics have been unjustly enriched at the expense of Plaintiffs, who are entitled to in equity, and hereby seek, 413. enrichment.

FIFTEENTH CAUSE OF ACTION

FALSE ADVERTISING IN VIOLATION OF GENERAL BUSINESS LAW §350

- the oŧ Plaintiffs repeat, reallege and incorporate herein by this reference all preceding allegations as though set forth in full. 414.
- above actions, and omissions of Defendants set forth constitute intentional false advertising. The representations, 415.
- As a result of Defendants' false advertising, Plaintiffs suffered serious injuries as herein alleged 416.

SIXTEENTH CAUSE OF ACTION

NEGLIGENT INFLICTION OF EMOTIONAL DISTRESS

- Plaintiff hereby incorporates by reference all preceding paragraphs of Plaintiff's Complaint as if fully set forth herein. 417.
- Defendants carelessly and negligently designed, manufactured, marketed, and sold the Device to the Reid family, carelessly and negligently concealed the defects in the Device from the Reid family, and carelessly and negligently misrepresented the quality, safety, and usefulness of the Device. Defendants knew or should have realized that such conduct involved 418.

an unreasonable risk of causing emotional distress to reasonable persons that might, in turn, result in illness or bodily harm.

- and families of the recipients, including the Reid family, to accurately and truthfully represent the Defendants breached that duty by misrepresenting and/or failing to adequately warn of the risks of the Device - effects of which Defendants knew or in the exercise Defendants owed a duty to treating physicians, recipients of the Device, of diligence should have known - to the treating physicians and the Reid family. risks of the Device. 419.
- $_{\rm jo}$ As a direct and proximate result of Defendants' wrongful conduct and breach of all duty, J.R. has sustained and will continue to sustain severe emotional distress either due to physical injury or a rational fear of physical injury or death and is entitled to recovery Defendants are liable to the Reid family for general, special and equitable relief to which Plaintiff is entitled by law. damages in an amount to be proven at trial.

SEVENTEENTH CAUSE OF ACTION

INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS

- Plaintiff hereby incorporates by reference all preceding paragraphs of Plaintiff's Complaint as if fully set forth herein.
- Defendants' conduct directed towards the Reid family was, by act and omission, and/or reckless, and evidence a willful intention to inflict injury upon intentional violation of them. This conduct exceeded all bounds usually tolerated by decent and civilized society and was directed toward an inherently vulnerable population of persons with Plaintiff, or a reckless disregard for the rights and interests of the Reid family equivalent to an intentional, knowing, profound hearing loss. 422.
- As a direct, proximate, intended, known, natural, and foreseeable result of and/or disabling emotional distress that no reasonable person could or should be Defendants' conduct, the Reid family was and is suffering injury in the form of serious, severe, expected to endure. extreme

- Defendants are liable and accountable at law to compensate the Reid family for such emotional distress, and for all such damages and injuries resulting therefrom and related 424. thereto.
- outrageous, and done in conscious and reckless disregard of the Reid family's rights, thereby entitling the Reid family to assert claims for exemplary and punitive damages, at the appropriate time under governing law, in an amount sufficient, necessary and appropriate to punish Defendants for their reprehensible conduct and to deter them and others from such Defendants are liable to the Reid family for all general, special and Defendants' conduct was intentional, knowing, oppressive, fraudulent, malicious, equitable relief to which Plaintiff is entitled by law. conduct in the future. extreme and 125.

EIGHTEENTH CAUSE OF ACTION DERIVATIVE CLAIMS OF PARENTS

- Plaintiff hereby incorporates by reference all preceding paragraphs of Plaintiff's Complaint as if fully set forth herein.
- At all relevant times, Plaintiffs David and Corinne Reid were the lawful parents of 427. J.R.
- companionship, love, affection, and services and are liable for his medical and other expenses. J.R.'s to entitled As J.R.'s parents, David and Corinne Reid are 428.
- Plaintiffs David and Corinne Reid were, are, and will be deprived of J.R.'s society, companionship, love, affection, and services, and have been and will be compelled to spend money for J.R.'s medical and other expenses, and thus have been damaged. 429.

PUNITIVE DAMAGES ALLEGATIONS

Plaintiff hereby incorporates by reference all preceding paragraphs of Plaintiff's Complaint as if fully set forth herein.

- The wrongs done by Defendants were aggravated by malice, fraud, and reckless disregard for the rights of others, the public, and the Reid family. 431.
- Defendants were actually, subjectively aware of the risk involved in continuing to market the Device despite having failed to ensure that the Device would not leak and cease to function from excessive moisture, but nevertheless proceeded with conscious indifference to the rights, safety, or welfare of patients, including J.R. 432.
- The Reid family asserts claims for exemplary and punitive damages in an amount other deter which would allowed that would punish Defendants for their conduct and manufacturers from engaging in such misconduct in the future
- managing agents of Defendants constituted malice, oppression, and/or fraud in that these persons willfully marketed, sold, and allowed implantation of thousands of patients with a knowing disregard of the rights or safety of those patients, a device which was adulterated, untested, and The Reid family alleges that the conduct of multiple employees, officers, not fit for its intended purpose. 434.
- The Reid family alleges that Defendants' conduct was fraudulent in that there was marketing as well as a concealment post-marketing of a 50% failure rate when the devices were an intentional misrepresentation that the HiRes90k device had been properly tested prior to belatedly tested
- Plaintiff alleges that the conduct of the Defendants was "despicable" in that the conduct was motivated by monetary gain of the participants. 436.
- Plaintiff alleges that the misconduct of the Defendants was the direct, proximate and legal cause of the injuries sustained by the Plaintiff. 437.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays for judgment against Defendants as follows:

to enter judgment in favor of Plaintiff and against Advanced Bionics on all causes of action as alleged in the Complaint; (a)

- to award compensatory damages and restitution in an amount to be ascertained at trial; **(P)**
- for preliminary and permanent injunctive relief; 3
- to award punitive damages to Plaintiff in an amount to be ascertained at trial; 9
- to award costs of suit, including attorney fees and interest as permitted by law; and **e**
- to enter such other and further relief as the Court may deem just under the circumstances. \oplus

JURY DEMAND

Plaintiff hereby demands a jury trial on all issues so triable.

DATED the 19 th day of February, 2013.

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